

File 347: JAPI O Dec 1976-2007/ Dec(Updated 080328)  
(c) 2008 JPO & JAPI O  
File 348: EUROPEAN PATENTS 1978-2007/ 200814  
(c) 2008 European Patent Office  
File 349: PCT FULLTEXT 1979-2008/ UB=20080327UT=20080320  
(c) 2008 WPO/Thomson  
File 350: Derwent WPI X 1963-2008/ UD=200822  
(c) 2008 The Thomson Corporation

Set	Items	Description
S1	5	AU=KARI PI DES D?
S2	1	S1 AND IC=(G06F OR G06Q)

**1/3/1 (Item 1 from file: 348)**  
DIALOG(R) File 348: EUROPEAN PATENTS  
(c) 2008 European Patent Office. All rts. reserv.

02375618

**AIRCRAFT ENGINE STARTER/GENERATOR AND CONTROLLER**  
**GENE-DEMARREUR DE MOTEUR D'AVION ET CONTROLLEUR CORRESPONDANT**  
PATENT ASSIGNEE:

Smiths Aerospace LLC, (7579670), 3290 Patterson Avenue, SE, Grand Rapids,  
MI 49512-1991, (US), (Applicant designated States: all)

**INVENTOR:**

HUANG, Hao, 358 Countryside Dr., N., Troy, OH 45373, (US)  
**KARI PI DES, David**, 195 N. Alcony Conover Road, Casstown, OH 45312, (US)  
ABBAS, Mohamed, 1041 Millstone Road, Dayton, OH 45458, (US)  
TSUI, David, 7580 Harbor Lane, Centerville, OH 45459, (US)

**PATENT (CC, No, Kind, Date):**

WO 2007111970 071004

APPLICATION (CC, No, Date): EP 2007753791 070323; WO 2007US7192 070323

PRIORITY (CC, No, Date): US 785363 P 060324; US 452236 060614

DESIGNATED STATES: AT; BE; BG; CH; CY; CZ; DE; DK; EE; ES; FI; FR; GB; GR;  
HU; IE; IS; IT; LI; LT; LU; LV; MC; MT; NL; PL; PT; RO; SE; SI; SK; TR

EXTENDED DESIGNATED STATES: AL; BA; HR; MK; YU

INTERNATIONAL CLASSIFICATION (V8 + ATTRIBUTES):

IPC + Level Value Position Status Version Action Source Office:

F02N-0011/04 A I F B 20060101 20071105 H EP

H02P-0009/00 A I L B 20060101 20071105 H EP

LANGUAGE (Publication, Procedural, Application): English; English; English

**1/3/2 (Item 1 from file: 349)**  
DIALOG(R) File 349: PCT FULLTEXT  
(c) 2008 WPO/Thomson. All rts. reserv.

01569372 \*\*Image available\*\*

**APPARATUS AND METHOD FOR EFFICIENT INTER RADIO ACCESS TECHNOLOGY OPERATION**  
**DISPOSITIF ET PROCEDE POUR UN FONCTIONNEMENT EFFICACE ENTRE TECHNOLOGIES**  
**D'ACCES RADIO**

**Patent Applicant/Assignee:**

TELEFONAKTIEBOLAGET L M ERICSSON (publ), S-164 83 Stockholm SE, SE  
(Residence), SE (Nationality), (For all designated states except: US)

**Patent Applicant/Inventor:**

LINDOFF Bengt, Morkulleavagen 45, S-237 36 Bjarrad, SE, SE (Residence), SE  
(Nationality), (Designated only for: US)

NILSSON Johan, Trulsibrunnvagen 20 A, S-236 38 Hovviken, SE, SE  
(Residence), SE (Nationality), (Designated only for: US)

**Legal Representative:**

ERICSSON AB (agent), Patent Unit Mobile Platforms, S-221 83 Lund, SE

Patent and Priority Information (Country, Number, Date):

Patent: WO 2007112880 A1 20071011 (WO 07112880)

Application: WO 2007EP2671 20070327 (PCT/WO EP2007002671)

Priority Application: US 2006278878 20060406

Designated States:

(All protection types applied unless otherwise stated - for applications 2004+)

AE AG AL AM AT AU AZ BA BB BG BH BR BW BY BZ CA CH CN CO CR CU CZ DE DK DM DZ EC EE EG ES FI GB GD GE GH GM GT HN HR HU ID IL IN IS JP KE KG KM KN KP KR KZ LA LC LK LR LS LT LU LY MA MD MG MK MN MW MX MY MZ NA NG NI NO NZ OM PG PH PL PT RO RS RU SC SD SE SG SK SL SM SV SY TJ TM TN TR TT TZ UA UG US UZ VC VN ZA ZM ZW

(EP) AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HU IE IS IT LT LU LV MC MT NL PL PT RO SE SI SK TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) BW GH GM KE LS MW MZ NA SD SL SZ TZ UG ZM ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 5781

### 1/3/3 (Item 1 from file: 350)

DI ALOG(R) File 350: Derwent WPI X

(c) 2008 The Thomson Corporation. All rts. reserv.

0017176944 - Drawing available

WPI ACC NO: 2007-892073/200782

XRPX Acc No: N2007-708676

**Starting and generating system for an aircraft has exciter that is made to work conjunctionally with the contactor as a direct current (DC) winding during a generation mode**

Patent Assignee: SM THS AEROSPACE LLC (SM S); ABBAS M (ABBA-I); HUANG H (HUAN-I); KARI PI DES D (KARI-I); TSUI D (TSUI-I)

Inventor: ABBAS M; HUANG H; KARI PI DES D; TSUI D

**Patent Family** (3 patents, 118 countries)

Patent Number	Kind	Date	Application Number	Kind	Date	Update
US 20070222220	A1	20070927	US 2006785363	P	20060324	200782 B
			US 2006452236	A	20060614	
WO 2007111970	A2	20071004	WO 2007US7192	A	20070323	200782 E
WO 2007111970	A3	20080313	WO 2007US7192	A	20070323	200820 E

Priority Applications (no., kind, date): US 2006785363 P 20060324; US 2006452236 A 20060614

### Patent Details

Number	Kind	Lan	Pg	Dwg	Filing Notes
US 20070222220	A1	EN	18	8	Related to Provisional US 2006785363
WO 2007111970	A2	EN			

National Designated States, Original: AE AG AL AM AT AU AZ BA BB BG BH BR BW BY BZ CA CH CN CO CR CU CZ DE DK DM DZ EC EE EG ES FI GB GD GE GH GM GT HN HR HU ID IL IN IS JP KE KG KM KN KP KR KZ LA LC LK LR LS LT LU LY MA MD MG MK MN MW MX MY MZ NA NG NI NO NZ OM PG PH PL PT RO RS RU SC SD SE SG SK SL SM SV SY TJ TM TN TR TT TZ UA UG US UZ VC VN ZA ZM ZW

Regional Designated States, Original: AT BE BG BW CH CY CZ DE DK EA EE ES FI FR GB GH GM GR HU IE IS IT KE LS LT LU LV MC MT MW MZ NA NL OA PL PT RO SD SE SI SK SL SZ TR TZ UG ZM ZW

WO 2007111970 A3 EN

National Designated States, Original: AE AG AL AM AT AU AZ BA BB BG BH BR BW BY BZ CA CH CN CO CR CU CZ DE DK DM DZ EC EE EG ES FI GB GD GE GH GM GT HN HR HU ID IL IN IS JP KE KG KM KN KP KR KZ LA LC LK LR LS LT LU LY MA MD MG MK MN MW MX MY MZ NA NG NI NO NZ OM PG PH PL PT RO RS RU SC SD SE SG SK SL SM SV SY TJ TM TN TR TT TZ UA UG US UZ VC VN ZA ZM ZW

Regional Designated States, Original: AT BE BG BW CH CY CZ DE DK EA EE ES FI FR GB GH GM GR HU IE IS IT KE LS LT LU LV MC MT MW MZ NA NL OA PL PT RO SD SE SI SK SL SZ TR TZ UG ZM ZW

### 1/3/4 (Item 2 from file: 350)

DI ALOG(R) File 350: Derwent WPI X

(c) 2008 The Thomson Corporation. All rts. reserv.

0016087674 - Drawing available

WPI ACC NO: 2006-619305/200664

XRPX Acc No: N2006-498670

**Overestimation-of-confidence-intervals reducing method e.g. for professional services, involves adjusting sample size in downward trend using normalizing factor**

Patent Assignee: TRI LOGY DEV GROUP INC (TRI L-N)

Inventor: **KARIPIDES D P**; YOUNG S W

**Patent Family** (1 patents, 1 countries)

Patent Number	Kind	Date	Application Number	Kind	Date	Update
US 7092844	B1	20060815	US 2004896162	A	20040720	200664 B

Priority Applications (no., kind, date): US 2004896162 A 20040720

#### Patent Details

Number	Kind	Lan	Pg	Dwg	Filing Notes
US 7092844	B1	EN	15	7	

**1/3/5 (Item 3 from file: 350)**

DI ALOG(R) File 350: Derwent WPI X

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0015230274 - Drawing available

WPI ACC NO: 2005-580338/200559

XRPX Acc No: N2005-476041

**Aircraft AC-DC converter, has voltage generation unit and silicon controlled rectifier firing unit receiving variable frequency voltage, and modulator unit receiving firing signals from SCR firing unit with voltage waveform**

Patent Assignee: SM TH AEROSPACE INC (SM S); SM THS AEROSPACE LLC (SM S)

Inventor: BONNEAU V B; HUANG H; **KARIPIDES D D**; KOESTERS A G

**Patent Family** (2 patents, 1 countries)

Patent Number	Kind	Date	Application Number	Kind	Date	Update
US 20050169025	A1	20050804	US 2004770532	A	20040204	200559 B
US 7050313	B2	20060523				200635 E

Priority Applications (no., kind, date): US 2004770532 A 20040204

#### Patent Details

Number	Kind	Lan	Pg	Dwg	Filing Notes
US 20050169025	A1	EN	19	12	

~~ Non-Patent Literature: Inventor search

File 2: INSPEC 1898-2008/Mar W2

(c) 2008 Institution of Electrical Engineers

File 9: Business & Industry(R) Jul/1994-2008/Apr 04

(c) 2008 The Gale Group

File 15: ABI/Inform(R) 1971-2008/Apr 07

(c) 2008 ProQuest Info&Learning

File 610: Business Wire 1999-2008/Apr 09

(c) 2008 Business Wire

File 613: PR Newswire 1999-2008/Apr 09

(c) 2008 PR Newswire Association Inc

File 624: McGraw-Hill Publications 1985-2008/Apr 08

(c) 2008 McGraw-Hill Co. Inc

File 634: San Jose Mercury Jun 1985-2008/Apr 07

(c) 2008 San Jose Mercury News

File 810: Business Wire 1986-1999/Feb 28

(c) 1999 Business Wire

File 813: PR Newswire 1987-1999/Apr 30

(c) 1999 PR Newswire Association Inc

File 16: Gale Group PROMT(R) 1990-2008/Apr 03

(c) 2008 The Gale Group

File 148: Gale Group Trade & Industry DB 1976-2008/Mar 24

(c) 2008 The Gale Group  
 File 160: Gale Group PROMT(R) 1972-1989  
 (c) 1999 The Gale Group  
 File 275: Gale Group Computer DB(TM) 1983-2008/ Apr 02  
 (c) 2008 The Gale Group  
 File 621: Gale Group New Prod. Annou. (R) 1985-2008/ Mar 24  
 (c) 2008 The Gale Group  
 File 636: Gale Group Newsletter DB(TM) 1987-2008/ Apr 03  
 (c) 2008 The Gale Group  
 File 20: Dialog Global Reporter 1997-2008/ Apr 09  
 (c) 2008 Dialog  
 File 35: Dissertation Abs Online 1861-2008/ Nov  
 (c) 2008 ProQuest Info&Learning  
 File 65: Inside Conferences 1993-2008/ Apr 08  
 (c) 2008 BLDSC all rts. reserv.  
 File 99: Wilson Appl. Sci & Tech Abs 1983-2008/ Mar  
 (c) 2008 The HW Wilson Co.  
 File 256: TechnoSource 82-2008/ Aug  
 (c) 2008 Info. Sources Inc  
 File 474: New York Times Abs 1969-2008/ Apr 08  
 (c) 2008 The New York Times  
 File 475: Wall Street Journal Abs 1973-2008/ Apr 09  
 (c) 2008 The New York Times  
 File 583: Gale Group Global base(TM) 1986-2002/ Dec 13  
 (c) 2002 The Gale Group  
 File 996: NewsRoom 2000-2002  
 (c) 2008 Dialog  
 File 995: NewsRoom 2003  
 (c) 2008 Dialog

Set	Items	Description
S1	7	AU=(KARIPIDES, D? OR KARIPIDES D? OR KARIPIDES(2N) D?) OR B-Y=KARIPIDES(2N) D?
S2	6	S1 NOT PY>2003
S3	5	RD (unique items)

### 3/3, K/1 (Item 1 from file: 2)

DI ALOG(R) File 2: INSPEC

(c) 2008 Institution of Electrical Engineers. All rts. reserv.

05853958 INSPEC Abstract Number: B9502-8110B-050, C9502-7410B-092

**Title: Active and reactive power flow for multiarea systems on automatic generation control in the presence of rapidly changing loads**

Author(s): Heydt, G; Kari pi des, D. ; Shoureshi, R; Wheeler, M; Kranner, R; Stears, M

Author Affiliation: Sch. of Electr. Eng., Purdue Univ., West Lafayette, IN, USA

Journal: Electric Machines and Power Systems vol.22, no.6 p.665-76

Publication Date: Nov.-Dec. 1994 Country of Publication: USA

CODEN: EMPSDO ISSN: 0731-356X

U.S. Copyright Clearance Center Code: 0731-356X/94/\$10.00+.00

Language: English

Subfile: B C

Copyright 1995, IEEE

Author(s): Heydt, G; Kari pi des, D. ; Shoureshi, R; Wheeler, M; Kranner, R; Stears, M

### 3/3, K/2 (Item 1 from file: 35)

DI ALOG(R) File 35: Dissertation Abs Online

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01699940 ORDER NO: AAD99-27374

**DETAILED INVESTIGATION OF SPACECRAFT GLOW (NITROGEN DIOXIDE)**

Author: KARIPIDES, DANIEL PAUL

Degree: PH. D.

Year: 1999

Corporate Source/Institution: CORNELL UNIVERSITY (0058)

Source: VOLUME 60/ 04- B OF DISSERTATION ABSTRACTS INTERNATIONAL.  
PAGE 1718. 159 PAGES

Author: KARIPIDES, DANIEL PAUL

**3/3, K/3 (Item 2 from file: 35)**

DI ALOG(R) File 35: Dissertation Abs Online  
(c) 2008 ProQuest Info&Learning. All rts. reserv.

233337 ORDER NO. AAD61-02379

**COORDINATION COMPOUNDS OF NICKEL(II)**

Author: KARIPIDES, DIMTRIOS GEORGE

Degree: PH. D.

Year: 1961

Corporate Source/Institution: THE PENNSYLVANIA STATE UNIVERSITY (0176)

Source: VOLUME 22/ 01 OF DISSERTATION ABSTRACTS INTERNATIONAL.  
PAGE 59. 113 PAGES

Author: KARIPIDES, DIMTRIOS GEORGE

**3/3, K/4 (Item 1 from file: 65)**

DI ALOG(R) File 65: Inside Conferences  
(c) 2008 BLDSC all rts. reserv. All rts. reserv.

02386471 INSIDE CONFERENCE ITEM ID: CN024956119

**Detailed Simulation of Surface Chemistry Leading to Spacecraft Glow**

Karipides, D. P. ; Boyd, I. D.; Caledonia, G

CONFERENCE: 7th AIAA/ASME joint thermophysics and heat transfer  
conference -Joint thermophysics and heat transfer conference; 7th  
PAPERS-AMERICAN INSTITUTE OF AERONAUTICS AND ASTRONAUTICS, 1998; ISSUE  
2848 P: ALL

AIAA, 1998

ISSN: 0065-8707

LANGUAGE: English DOCUMENT TYPE: Conference Separate papers

CONFERENCE SPONSOR: American Institute of Aeronautics and Astronautics  
ASME

CONFERENCE LOCATION: Albuquerque, NM

CONFERENCE DATE: Jun 1998 (199806)

NOTE:

Nos 98-2445 to 98-2954 held with gaps

Karipides, D. P. ; Boyd, I. D.; Caledonia, G

**3/3, K/5 (Item 2 from file: 65)**

DI ALOG(R) File 65: Inside Conferences  
(c) 2008 BLDSC all rts. reserv. All rts. reserv.

01869805 INSIDE CONFERENCE ITEM ID: CN019339289

**Development of a Monte Carlo Overlay Method With Application to Spacecraft Glow**

Karipides, D. P. ; Boyd, I. D.; Caledonia, G E.

CONFERENCE: 31st AIAA thermophysics conference- Conference; 31st  
PAPERS-AMERICAN INSTITUTE OF AERONAUTICS AND ASTRONAUTICS, 1996; ISSUE  
96-1847 P: ALL

AIAA, 1996

LANGUAGE: English DOCUMENT TYPE: Conference Separate papers

CONFERENCE SPONSOR: AIAA

CONFERENCE LOCATION: New Orleans, LA

CONFERENCE DATE: Jun 1996 (199606)

NOTE:

Nos 96-1800 to 96-1911 with gaps; See also 6369.400F nos 96-1800 to  
96-2277 for separate papers on microfiche and 6237.630 for 2 separate  
papers nos 51 and 57

Karipides, D. P. ; Boyd, I. D.; Caledonia, G E.

~~ Non-Patent Literature: Full Text

Dialog files: 9, 15, 16, 20, 148, 160, 275, 476, 610, 613, 621, 624, 634, 636, 810, 813, 996, 995

File 9: Business & Industry(R) Jul/1994-2008/ Apr 04  
(c) 2008 The Gale Group  
File 15: ABI/Inform(R) 1971-2008/ Apr 07  
(c) 2008 ProQuest Info&Learning  
File 16: Gale Group PROMT(R) 1990-2008/ Apr 03  
(c) 2008 The Gale Group  
File 20: Dialog Global Reporter 1997-2008/ Apr 09  
(c) 2008 Dialog  
File 148: Gale Group Trade & Industry DB 1976-2008/ Mar 24  
(c) 2008 The Gale Group  
File 160: Gale Group PROMT(R) 1972-1989  
(c) 1999 The Gale Group  
File 275: Gale Group Computer DB(TM) 1983-2008/ Apr 02  
(c) 2008 The Gale Group  
File 610: Business Wre 1999-2008/ Apr 09  
(c) 2008 Business Wre.  
File 613: PR Newswire 1999-2008/ Apr 09  
(c) 2008 PR Newswire Association Inc  
File 621: Gale Group New Prod. Annou.(R) 1985-2008/ Mar 24  
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(c) 2008 McGraw-Hill Co. Inc  
File 634: San Jose Mercury Jun 1985-2008/ Apr 07  
(c) 2008 San Jose Mercury News  
File 636: Gale Group Newsletter DB(TM) 1987-2008/ Apr 03  
(c) 2008 The Gale Group  
File 810: Business Wre 1986-1999/ Feb 28  
(c) 1999 Business Wre  
File 813: PR Newswire 1987-1999/ Apr 30  
(c) 1999 PR Newswire Association Inc  
File 996: NewsRoom 2000-2002  
(c) 2008 Dialog  
File 995: NewsRoom 2003  
(c) 2008 Dialog

Set	Items	Description
S1	3999261	(PRODUCT OR PRODUCTS OR MERCHANDISE OR GOODS OR WARES OR EQUIPMENT OR SERVICES) (4N) (DEMAND OR CALL OR NEED?? OR DESIRE?? OR WANT?? OR SOUGHT OR NECESSITAT?? OR CLAMOR?? OR CLAMOUR???)
S2	4096536	(COLLECT?? OR AGGREGAT?? OR GATHER?? OR COMPILE?? OR EXTRACT?? OR DERIVE?? OR CAPTURE?? OR EVALUATE?? OR CORRELATE?? OR ASSEMBLE?? OR ANALYZE?? OR ANALYSIS?? OR APPRAISE?? OR ASSESS?) (6N) (DATA OR INFORMATION OR INDICATOR?)
S3	27093	S1(20N) S2
S4	25016	SELECT?? OR SHOPP?? OR BROWSE?? OR SEARCH?? OR INQUIRE?? OR QUERY?? OR QUERIES OR RESEARCH?? OR INVESTIGATE?? OR USER? ? OR CLIENT? ? OR BUYER? ? OR PURCHASER? ? OR CONSUMER? ? OR PATRON? ? OR CUSTOMER? ?
S5	24365	SESSION? ? OR EVENT? ? OR TIME OR INTERNET OR WEB OR WEBSITE? ? OR NETWORK OR ONLINE OR ON()LINE OR VIRTUAL OR ECOMMERCE OR EBUSINESS OR E() (BUSINESS OR COMMERCE) OR SHOPPING
S6	12395	CALCULATE OR CALCULATED OR CALCULATES OR CALCULATING OR FIGURE? ? OR FIGURING OR COMPUTE OR COMPUTED OR COMPUTING OR DETERMINE?? OR DETERMINING OR DETERMINATION OR FORMULA?? OR EXTRACT?? OR ESTABLISH?? OR ASCERTAIN??
S7	12259	S4(6N) S5
S8	1383	S3(6N) S6
S9	82	S7(8N) S8
S10	77	S9 NOT PY>2003
S11	32	RD (unique items)

11/3, K/1 (Item 1 from file: 15)

DIALOG(R) File 15: ABI/Inform(R)

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02392903 141542531

**Real-time access: Is it a good idea?**

Roy, Richard

National Underwriter v106n29 PP: S4-S6 Jul 22, 2002

ISSN: 1042-6841 JRNL CODE: NUN

WORD COUNT: 971

...TEXT: customers change their information in real-time. Well you don't have to do real-time to achieve what **customers want**. **Services** are available that securely **extract** the actual **data** from your system nightly and present it to the consumer. The consumer then is able...

**11/3, K/2 (Item 2 from file: 15)**

DI ALOG(R) File 15: ABI/Inform(R)

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02276008 91693696

**Forecasting with limited information: A study of the Norwegian ISDN access market**

Hjelkrem, Carlo

Journal of Business Forecasting Methods & Systems v20n3 PP: 18-23 Fall 2001

ISSN: 0278-6087 JRNL CODE: JBT

WORD COUNT: 3126

...TEXT: potential. However, since the major use of ISDN access was anticipated to be telephony based **services**, information on current **demand** for such **services** did prove useful at the **time**.

From our **customer** access database, we **extracted information** on how many business customers subscribe to one POT, how many customers subscribe to two...

**11/3, K/3 (Item 3 from file: 15)**

DI ALOG(R) File 15: ABI/Inform(R)

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01741047 03-92037

**Cable moves center stage**

Quinton, Brian; Schmelling, Sarah

Telephony v235n23 PP: 6 Dec 7, 1998

ISSN: 0040-2656 JRNL CODE: TPH

WORD COUNT: 534

...TEXT: demonstrated a new call agent that manages all calls from other vendor-supplied IP gateways, **extracts billing information** and connects the calls, explained Scott Davidson, executive director at Bellcore.

NetSpeak demonstrated a similar **product**, which acts as a **call manager** in the center of the **network** and offers **customer**-friendly features such as **Web** configuration and call forwarding, said Rahul Chopra, product marketing manager of IP networks for NetSpeak...

**11/3, K/4 (Item 4 from file: 15)**

DI ALOG(R) File 15: ABI/Inform(R)

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01414383 00065370

**The data game**

Slater, Derek

CIO v10n14 PP: 90-96 May 1, 1997

ISSN: 0894-9301 JRNL CODE: CIO

...ABSTRACT: behaviors of various consumer segments. The appetite for data of all sorts is growing dramatically. **Data** modeling and **analysis** are

core competencies for intermediaries. Most companies are going to have a hard **time** **figuring** out what **consumers** **want** and how to customize **products** for them if they do not **figure** out how to **collect** and exploit the value of that **information**.

**11/3, K/5 (Item 5 from file: 15)**

DI ALOG(R) File 15: ABI/Inform(R)  
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00836568 94-85960

**Produce and DPP: Made for each other**

Anonymous

Progressive Grocer v73n1 (Part 1) PP: 82 Jan 1994

ISSN: 0033-0787 JRNL CODE: PGR

WORD COUNT: 414

...TEXT: don't use DPP, in produce or elsewhere, is because they don't have the **research** personnel to conduct **time** studies and to **collect** other **data** that are **needed** to **calculate** both direct **product** cost (DPC) and DPP.

"The labor intensiveness" involved in getting the numbers right deters many ...

**11/3, K/6 (Item 6 from file: 15)**

DI ALOG(R) File 15: ABI/Inform(R)  
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00092171 79-07091

**Improve Your Method of Preparing a Technical Study**

Pitner, Stephen L.

IEEE Transactions on Professional Communication v22n1 PP: 22-23 March 1979

ISSN: 0361-1434 JRNL CODE: IPC

...ABSTRACT: required for each task and how long the study overall will take to complete. While **research** is the most **time**-consuming task, **data analysis** can **determine** whether there is sufficient detail or whether additional research is **needed**. The **product** of the study, the report, is to present data and recommendations. Using this approach minimized...

**11/3, K/7 (Item 1 from file: 16)**

DI ALOG(R) File 16: Gale Group PROMT(R)  
(c) 2008 The Gale Group. All rts. reserv.

09958349 Supplier Number: 89872581 (USE FORMAT 7 FOR FULLTEXT)

**Real-time access: is it a good idea? (Agency Technology on the Cutting Edge). (24/7 Web-based customer service) (Brief Article)**

Roy, Richard

National Underwriter Property & Casualty-Risk & Benefits Management, v106, n29, pS-4(2)

July 22, 2002

Language: English Record Type: Fulltext

Article Type: Brief Article

Document Type: Magazine/Journal; Trade

Word Count: 1017

... customers change their information in real-time. Well you don't have to do real- **time** to achieve what **customers** **want**. **Services** are available that securely **extract** the actual **data** from your system nightly and present it to the consumer. The consumer then is able...

**11/3, K/8 (Item 2 from file: 16)**

DI ALOG(R) File 16: Gale Group PROMT(R)



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09610302 Supplier Number: 83555187 (USE FORMAT 7 FOR FULLTEXT)

**Ascential Software to Provide 'Missing Link' For Successful Web Services; Provides Roadmap to Speed Acceptance and Deployment of Web Services By Solving Complex Data Compatibility Problems.**

PR Newswire, pNETH01707032002

March 7, 2002

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 718

... real-time visibility into an enterprise's internal and partner systems. DataStage is expected to **extract** the appropriate **data**, normalize and combine the data in real time in order to service the information request.

-- **Call Web Services** within Data Integration Tasks. **Customers** will be able to call external **Web** services directly within a data integration task. This capability will in turn significantly reduce costs ...

**11/3, K/9 (Item 3 from file: 16)**

DI ALOG(R) File 16: Gale Group PROMT(R)

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07066876 Supplier Number: 59580957 (USE FORMAT 7 FOR FULLTEXT)

**Profit Tools, Inc. Releases New Intermodal Trucking Software.**

Business Wire, p1227

Feb 21, 2000

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 417

... yards, piers or lines. A new equipment summary screen allows users to decide how they **want** to view **equipment** status and run their choice of real- **time** reports. System **query** tools let them **extract** specific **information**, such as lists of overdue equipment for particular shippers. Software wizards allow for rapid set...

**11/3, K/10 (Item 4 from file: 16)**

DI ALOG(R) File 16: Gale Group PROMT(R)

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06927567 Supplier Number: 58540107 (USE FORMAT 7 FOR FULLTEXT)

**Acta, Forrester and Ernst & Young Launch National Tour to Help 'Close the eCommerce Gap'; Free Seminar Series Aims to Make 'eCommerce real'.**

Business Wire, p0317

Jan 12, 2000

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 702

... business is like Dell's, you need to be joined at the hip with your **customers** and suppliers-- **online**, in real- **time**. Your **customers** **want** **online** access to **product** availability, configuration, and pricing information. e2e is helping deliver this kind of information, by intelligently combining Acta's ERP **data** **extraction** technologies with features essential for eCommerce-- scalability, 24x7 access, and minimal impact of ERP systems...

**11/3, K/11 (Item 5 from file: 16)**

DI ALOG(R) File 16: Gale Group PROMT(R)

(c) 2008 The Gale Group. All rights reserved.

06773028 Supplier Number: 57039990 (USE FORMAT 7 FOR FULLTEXT)

**Dexter Price Tracker is First to Automatically Deliver Accurate Pricing**

### Data From the Internet.

PR Newswire, p3587

Nov 1, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 666

... Technology. "No technical skill is required. Users simply point and click to identify the sellers' **Web** sites, **select** the **product** and pricing information they **want** to track, and schedule the delivery of the **data**. Price Tracker **extracts data** from any number or combination of online sellers and products, automatically delivering that data to...

### 11/3, K/12 (Item 6 from file: 16)

DIALOG(R) File 16: Gale Group PROMT(R)

(c) 2008 The Gale Group. All rights reserved.

06697984 Supplier Number: 56012897 (USE FORMAT 7 FOR FULLTEXT)

**Actinic Launches Portal Builder at Fall Internet World '99; Comprehensive Software Tool Supports Fast, Easy Creation of Complete E-Commerce Shopping Malls.**

PR Newswire, p0522

Oct 6, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 667

... sold by that dealer. Visitors can also easily search across stores and categories to find **desired products**.

Banner Advertising

With Portal Builder, **users** can easily display and manage **online** banner advertisements throughout their online malls. Portal Builder dynamically **extracts information** from a central database, enabling users to monitor banner ad statistics, track the number of...

### ^ 11/3, K/13 (Item 7 from file: 16)

DIALOG(R) File 16: Gale Group PROMT(R)

(c) 2008 The Gale Group. All rights reserved.

06225037 Supplier Number: 54234289 (USE FORMAT 7 FOR FULLTEXT)

**Web Site Mining Gets Granular.(Andromedia's Aria, Netrics.com's Surf Report data warehousing software for Web sites)(Product Information)**

Wilson, Tim

Internet Week, p1(1)

March 29, 1999

Language: English Record Type: Fulltext

Document Type: Newsletter; Trade

Word Count: 1617

... line of business: Online retail department store

Traffic-analysis tool: Andromedia Aria

Key applications: Track **online** surfing and **shopping** habits of **customers**; measure effectiveness of **online** advertising and promotions  
Key impact on business: **Analysis data** used to revise **Web** content; **determine need** to expand or eliminate **product** lines; modify advertising and promotion strategies

- Dell Online

Primary line of business: Direct, online PC...

### 11/3, K/14 (Item 8 from file: 16)

DIALOG(R) File 16: Gale Group PROMT(R)

(c) 2008 The Gale Group. All rights reserved.

05621297 Supplier Number: 50044972 (USE FORMAT 7 FOR FULLTEXT)

**uni View Technologies Corp. Acquires Corporate Network Solutions; uni View Continues Expansion of Network Consulting and Integration Capabilities.**

Business Wire, p06010043

June 1, 1998

Language: English Record Type: Fulltext

Article Type: Article

Document Type: Newswire; Trade

Word Count: 501

... integrity such as virus, power, backup and security protection; network connectivity in LAN, WAN and Internet environments; client services through application and needs analysis, mobile computing and database analysis and design; and data recovery.

Dallas-based uniView Technologies Corp. develops and implements innovative hardware and network technologies and...

11/3, K/15 (Item 1 from file: 20)

DIALOG(R) File 20: Dialog Global Reporter

(c) 2008 Dialog. All rights reserved.

26643640 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**DataLode Ships RealConnect Support Software; Marketing Automation Software Solves Technical Support Calls Before they Happen; Automates Commerce Transactions**

BUSINESS WIRE

December 17, 2002

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 551

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... goods.

The software - which can be pre-installed on new hardware or downloaded from the Internet - works by gathering consumers' product and system information and sending it to the RealConnect Server for interpretation. When the software determines that an updated driver, patch or replacement product is needed, it automatically notifies the consumer and allows them to decide whether they want to get...

11/3, K/16 (Item 2 from file: 20)

DIALOG(R) File 20: Dialog Global Reporter

(c) 2008 Dialog. All rights reserved.

21632556 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Ascential Software: Ascential Software to provide 'missing link' for successful Web services; Provides roadmap to speed acceptance and deployment of Web services by solving complex data compatibility problems**

M2 PRESSWIRE

March 08, 2002

JOURNAL CODE: VWPR LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 656

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... real-time visibility into an enterprise's internal and partner systems. DataStage is expected to extract the appropriate data, normalise and combine the data in real-time in order to service the information request.

\* Call Web services within data integration tasks. Customers will be able to call external Web services directly within a data integration task.

This capability will in turn significantly reduce costs...

11/3, K/17 (Item 3 from file: 20)

DIALOG(R) File 20: Dialog Global Reporter

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21612796 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Ascential Software to Provide 'Missing Link' For Successful Web Services**

PR NEWSWIRE

March 07, 2002

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 676

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... real-time visibility into an enterprise's internal and partner systems. DataStage is expected to **extract** the appropriate **data**, normalize and combine the data in real time in order to service the information request.

-- **Call Web Services** within Data Integration Tasks. **Customers** will be able to call external **Web** services directly within a data integration task. This capability will in turn significantly reduce costs ...

**11/3, K/18 (Item 4 from file: 20)**

DIALOG(R) File 20: Dialog Global Reporter

(c) 2008 Dialog. All rights reserved.

15122532 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**The transformation of procurement**

Peter J Webb

BUSINESS TIMES (MALAYSIA)

February 13, 2001

JOURNAL CODE: FBTM LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 1469

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... for searching for the right product at the right price, whether from approved suppliers via **online** catalogues, or from new suppliers via **search** engines. Buyers can quickly **collect** product **information** directly from manufacturers or consumer product **analysts**, **determine** whether the **product** or service meets specific **needs** and then find the least expensive source.

Electronic Catalogues are sites that provide capabilities such...

**11/3, K/19 (Item 5 from file: 20)**

DIALOG(R) File 20: Dialog Global Reporter

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09870004 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Dataflex Hlds PLC - Re Placing of Shares, etc**

REGULATORY NEWS SERVICE

March 02, 2000

JOURNAL CODE: WRNS LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 6543

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... may be revoked at any time up to 29 February 2000.

\*1 Dataquest (July 1999): **User demand** for public **network** telephony **services**, 1999 \*2 Dataquest (September 1999): Public telephony services: Western Europe, 1994-2003

This is an **extract** from **information** published in Dataflex's prospectus

**11/3, K/20 (Item 6 from file: 20)**

DIALOG(R) File 20: Dialog Global Reporter

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08489991 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**BF Value creation**

BUSINESS AND FINANCE

October 28, 1999

JOURNAL CODE: FBFN LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 879

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... Web technologies to capture customer requirements and support the creation of more customised products. The Web offers the potential to connect customers directly to the processes that determine or produce the products that the customer wants.

Customer information that is captured can be fed back rapidly to the organisation who can use it to modify products...

**11/3, K/21 (Item 1 from file: 148)**

DIALOG(R) File 148: Gale Group Trade & Industry DB

(c) 2008 The Gale Group. All rts. reserv.

08134858 SUPPLIER NUMBER: 17421433 (USE FORMAT 7 OR 9 FOR FULL TEXT)

**Pinnacles Group opens up its CIS standards effort; Consortium widens to enhance and implement standards for the exchange of electronic data.**

Business Wre, p9150103

Sep 15, 1995

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 393 LINE COUNT: 00042

... to use a single data source to deliver data in four forms:

- CD-ROM delivery
- Internet delivery
- Master selection guide (specs indexed by product)
- Fax-on-demand (custom data sheets extracted as SGML-enhanced

"fragments" instead of the entire data sheets).

Recruitment efforts for new Pinnacles...

**11/3, K/22 (Item 2 from file: 148)**

DIALOG(R) File 148: Gale Group Trade & Industry DB

(c) 2008 The Gale Group. All rts. reserv.

02317963 SUPPLIER NUMBER: 03625905 (USE FORMAT 7 OR 9 FOR FULL TEXT)

**What you can get online.**

Hecht, Jeff

Computers & Electronics, v23, p46(7)

Feb, 1985

ISSN: 0745-1458 LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

WORD COUNT: 2893 LINE COUNT: 00235

... versions remain useful for keeping up with new research, but it's far easier to search for specific references online.

To help users extract the information they want, online services have developed database-searching software that is almost as varied as the data. Some software is written for the...

**11/3, K/23 (Item 1 from file: 275)**

DIALOG(R) File 275: Gale Group Computer DB(TM)

(c) 2008 The Gale Group. All rts. reserv.

02274461 SUPPLIER NUMBER: 53980306 (USE FORMAT 7 OR 9 FOR FULL TEXT)

**Create Smart Applications for Mobile Workers.(Software Review)(Evaluation)**

Gutierrez, Dan D.

e-Business Advisor, 17, 3, 30(1)

March, 1999

DOCUMENT TYPE: Evaluation LANGUAGE: English RECORD TYPE: Fulltext

; Abstract

WORD COUNT: 3157 LINE COUNT: 00269

... enterprise databases--such as Microsoft SQL Server, IBM DB2,

Sybase, and Oracle--to yield portable **extracts** from large corporate **data** stores. Since the customized database and application run in the same Java **virtual** machine (JVM) on the **client**, no server **needs** to be involved.

**PRODUCT INFORMATION**

Cloudscape Database  
US\$895 and up

Cloudscape, Inc.  
180 Grand Avenue, Suite 300  
Oakland...

**11/3, K/24 (Item 1 from file: 610)**

DIALOG(R) File 610: Business Wire  
(c) 2008 Business Wire. All rts. reserv.

00186858 20000203034B1585 (USE FORMAT 7 FOR FULLTEXT)

**HomeSpace Partners With HomeBuilding, Inc. to Offer Services for Consumers Building New Homes**

Business Wire

Thursday, February 3, 2000 15:14 EST

JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

DOCUMENT TYPE: NEWSWIRE

WORD COUNT: 954

...customers will now have HomeSpace advocacy available to them for their real estate and mortgage **needs**, and for many **services** required to move and get **established** in a new home, as well as access to our library of **information** for **evaluating** home-selling and financing options. For the first **time**, HomeBuilding, Inc.'s **customers** can receive marketing assistance on the sale of their existing homes."

"HomeSpace is rapidly establishing...

**11/3, K/25 (Item 1 from file: 613)**

DIALOG(R) File 613: PR Newswire  
(c) 2008 PR Newswire Association Inc. All rts. reserv.

00729692 20020307NETH017 (USE FORMAT 7 FOR FULLTEXT)

**Ascential Software to Provide 'Missing Link'**

PR Newswire

Thursday, March 7, 2002 11:53 EST

JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

DOCUMENT TYPE: NEWSWIRE

WORD COUNT: 684

TEXT:

...real-time visibility into an enterprise's internal and partner systems. DataStage is expected to **extract** the appropriate **data**, normalize and combine the data in real time in order to service the information request.

-- **Call Web Services** within Data Integration Tasks. **Customers** will be able to call external **Web** services directly within a data integration task. This capability will in turn significantly reduce costs...

**11/3, K/26 (Item 1 from file: 996)**

DIALOG(R) File 996: NewsRoom 2000-2002  
(c) 2008 Dialog. All rts. reserv.

0553017645 160L0K7E

**NTT and NTT-X Begin Verification Test on a "New-Information Search Engine" Covering all Web Pages in Japan**

Japan Corporate News

Tuesday, December 3, 2002

JOURNAL CODE: BBCI LANGUAGE: English RECORD TYPE: Fulltext

DOCUMENT TYPE: Press Release

WORD COUNT: 1,460

...and evaluate user needs to make "goo" a more extensive and powerful portal and to **determine** what type of **Internet search services** are **needed** by **Internet users** of the broadband era.

#### Technological Features

This "New-Information Search Engine" uses the following technologies to **collect** updated **information** in a high-speed and efficient manner. These technologies make it possible to collect more...

#### 11/3, K/27 (Item 2 from file: 996)

DIALOG(R) File 996: NewsRoom 2000-2002

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0528029164 15Z00VHC

**10QSB: ELEC COMMUNICATIONS CORP**

EDGAR Online

Wednesday, October 16, 2002

JOURNAL CODE: ABXF LANGUAGE: English RECORD TYPE: Fulltext

DOCUMENT TYPE: Newswire

WORD COUNT: 3,775

...our customers, read usage records, rate telephone calls for billing purposes, prepare monthly invoices to **customers**, provide **real-time on-line customer support services** at our inbound **call** centers, **capture** credit and **collection data**, **calculate** gross margins for each line and perform many moves, adds, changes and repairs that a...

#### 11/3, K/28 (Item 3 from file: 996)

DIALOG(R) File 996: NewsRoom 2000-2002

(c) 2008 Dialog. All rights reserved.

0409012539 15RL0E7U

**Simplifying the equation**

Poggi, Michelle

MicroStation Manager, v12, n2, p16

Thursday, February 28, 2002

JOURNAL CODE: AMMC LANGUAGE: ENGLISH RECORD TYPE: Fulltext

DOCUMENT TYPE: Trade Journal ISSN: 1057-9567

WORD COUNT: 2,581

...a **Web** interface specifically for EQUATE's needs, based on the query capabilities the Project **Services** Department **desired** and the **data** they needed to **extract**. From a **Web browser** on any **client** computer connected to the EQUATE **network**, a **user** connects to the home page for Project Services Engineering Data Access. This page provides several...

#### 11/3, K/29 (Item 4 from file: 996)

DIALOG(R) File 996: NewsRoom 2000-2002

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0212504038 15C903Y5

**The transformation of procurement, BUSINESS TIMES**

AP NEWS

Tuesday, February 13, 2001

JOURNAL CODE: ALHY LANGUAGE: ENGLISH RECORD TYPE: Fulltext

DOCUMENT TYPE: Newswire

WORD COUNT: 1,574

...for searching for the right product at the right price, whether from

approved suppliers via **online** catalogues, or from new suppliers via **search** engines. Buyers can quickly **collect** product **information** directly from manufacturers or consumer product **analysts**, **determine** whether the **product** or service meets specific **needs** and then find the least expensive source.

Electronic Catalogues are sites that provide capabilities such...

**11/3, K/30 (Item 5 from file: 996)**

DI ALOG(R) File 996: NewsRoom 2000-2002  
(c) 2008 Dialog. All rts. reserv.

0212501135 15C9013G

**The transformation of procurement.**

BUSINESS TIMES (MALAYSIA)

Tuesday, February 13, 2001

JOURNAL CODE: AMDQ LANGUAGE: ENGLISH RECORD TYPE: Fulltext

DOCUMENT TYPE: Trade Journal

WORD COUNT: 1,512

...for searching for the right product at the right price, whether from approved suppliers via **online** catalogues, or from new suppliers via **search** engines. Buyers can quickly **collect** product **information** directly from manufacturers or consumer product **analysts**, **determine** whether the **product** or service meets specific **needs** and then find the least expensive source.

Electronic Catalogues are sites that provide capabilities such...

**11/3, K/31 (Item 6 from file: 996)**

DI ALOG(R) File 996: NewsRoom 2000-2002  
(c) 2008 Dialog. All rts. reserv.

0062521861 151X0PC4

**Profit Tools, Inc. releases new intermodal trucking software**

Anonymous

Fleet Equipment, v26, n4, p139

Sunday, April 30, 2000

JOURNAL CODE: AHVF LANGUAGE: ENGLISH RECORD TYPE: Fulltext

DOCUMENT TYPE: Trade Journal ISSN: 0747-2544

WORD COUNT: 327

...yards, piers or lines. A new equipment summary screen allows users to decide how they **want** to view **equipment** status and run their choice of real-**time** reports. System **query** tools let them **extract** specific **information**, such as lists of overdue equipment for particular shippers. Software wizards allow for rapid set...

**11/3, K/32 (Item 1 from file: 995)**

DI ALOG(R) File 995: NewsRoom 2003  
(c) 2008 Dialog. All rts. reserv.

0694525288 169F0SQ7

**Citibank E-mail fraudsters attack Singaporeans and other readers beware.**

**BBC Aug 19, 2003 E-mail fraudsters attack**

Little Speck.com

Tuesday, September 2, 2003

JOURNAL CODE: BHGC LANGUAGE: English RECORD TYPE: Fulltext

DOCUMENT TYPE: Other

WORD COUNT: 1,389

...s largest bank.

The bank is urging its customers to delete the e-mail and **call** customer **services**.



The scam is an example of "phishing" - where e-mails direct **customers** to fake **websites** in order to **extract information**.

According to The Inquirer, the webpage is hosted by Nanhua Futures Trading Co in China...

~~ Non-Patent Literature: Non-Full Text  
Dialog files: 2, 35, 65, 99, 256, 474, 475, 583

File 2: INSPEC 1898-2008/Mar W2  
(c) 2008 Institution of Electrical Engineers  
File 35: Dissertation Abs Online 1861-2008/Nov  
(c) 2008 ProQuest Info&Learning  
File 65: Inside Conferences 1993-2008/Apr 08  
(c) 2008 BLDSC all rts. reserv.  
File 99: Wilson Appl. Sci & Tech Abs 1983-2008/Mar  
(c) 2008 The HW Wilson Co.  
File 256: TecInfoSource 82-2008/Aug  
(c) 2008 Info. Sources Inc  
File 474: New York Times Abs 1969-2008/Apr 08  
(c) 2008 The New York Times  
File 475: Wall Street Journal Abs 1973-2008/Apr 09  
(c) 2008 The New York Times  
File 583: Gale Group Globalbase(TM) 1986-2002/Dec 13  
(c) 2002 The Gale Group

Set	Items	Description
S1	49885	(PRODUCT OR PRODUCTS OR MERCHANDISE OR GOODS OR WARES OR EQUIPMENT OR SERVICES) (4N) (DEMAND OR CALL OR NEED?? OR DESIRE?? OR WANT?? OR SOUGHT OR NECESSITAT?? OR CLAMOR??? OR CLAMOUR???)
S2	2579	(COLLECT??? OR AGGREGAT??? OR GATHER??? OR COMPILE??? OR EXTRACT??? OR DERIVE??? OR CAPTURE??? OR EVALUATE??? OR CORRELATE??? OR ASSEMBL??? OR ANALYZE??? OR APPRAISE??? OR ASSESS?) (4N) (DATA OR INFORMATION OR INDICATOR? ?)
S3	22264	SELECT??? OR SHOPP??? OR BROWS??? OR SEARCH??? OR INQUIRE??? OR QUERY??? OR QUERIES OR RESEARCH??? OR INVESTIGATE??? OR USER? ? OR CLIENT? ? OR BUYER? ? OR PURCHASER? ? OR CONSUMER? ? OR PATRON? ? OR CUSTOMER? ?
S4	16061	SESSION? ? OR EVENT? ? OR TIME OR INTERNET OR WEB OR WEBSITE? ? OR NETWORK OR ONLINE OR ON()LINE OR VIRTUAL OR ECOMMERCE OR EBUSINESS OR E() (BUSINESS OR COMMERCE) OR ESHOPPING
S5	375	S1(12N) S2
S6	2823	S3(6N) S4
S7	18	S5(30N) S6
S8	14	S7 NOT PY>2003
S9	14	RD (unique items)

9/3, K/1 (Item 1 from file: 2)

DIALOG(R) File 2: INSPEC

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09016965 INSPEC Abstract Number: A2004-16-9260-027, B2004-08-7710B-056

**Title: Recommendations on the GOES-R Series from the GOES Users' Conferences**

Author(s): Gurka, J.J.; Schmit, T.J.

Author Affiliation: NESDIS/Office of Syst. Dev., Suitland, MD, USA

Journal: Proceedings of the SPIE - The International Society for Optical Engineering Conference Title: Proc. SPIE - Int. Soc. Opt. Eng. (USA)  
vol. 4895 p. 95-102

Publisher: SPIE-Int. Soc. Opt. Eng.

Publication Date: 2003 Country of Publication: USA

CODEN: PSISDG ISSN: 0277-786X

SI CI: 0277-786X(2003)4895L:95:RGSF;1-T

Material Identity Number: C574-2003-183

U.S. Copyright Clearance Center Code: 0277-786X/03/\$15.00

Conference Title: Applications with Weather Satellites

Conference Sponsor: SPIE; Chinese Soc. Oceanography

Conference Date: 24 Oct. 2002      Conference Location: Hangzhou, China  
DOI: 10.1117/12.466817  
Language: English  
Subfile: A B  
Copyright 2004, IEEE

...Abstract: next generation capabilities; (2) to provide information on the potential applications; (3) to determine user **needs** for new **products**, data distribution, and **data** archiving; (4) to **assess** potential user and societal benefits of GOES capabilities; and (5) to develop methods to improve communication between the National Environmental Satellite, Data, and Information Service (NESDIS) and the GOES **user** community. **Sessions** included: (1) planned and potential sensors for U.S. geostationary satellites; (2) user requirements, applications...

**9/3, K/2      (Item 2 from file: 2)**

DI ALOG(R) File    2:INSPEC

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07721395    INSPEC Abstract Number: C2000-11-7210N-028

**Title: A thin client architecture for data visualization on the World Wide Web**

Author(s): Lefer, W.; Pierson, J.-M.  
Author Affiliation: Littoral Univ., Cote d'Opale, France  
Conference Title: International Conference on Visual Computing (ICVC99)  
Proceedings of IFIP TC5/WG5.10 and CSI    p.311-17  
Editor(s): Mudur, S.P.; Shikhare, D.; Encarnacao, J.L.; Rossignac, J.  
Publisher: Kluwer Academic Publishers, Norwell, MA, USA  
Publication Date: 1999    Country of Publication: USA    ix+317 pp.  
Material Identity Number: XX-1999-00804  
Conference Title: Proceedings of International Conference on Visual Computing  
Conference Date: 23-26 Feb. 1999      Conference Location: Goa, India  
Language: English  
Subfile: C  
Copyright 2000, IEEE

Abstract: Large-scale complex phenomena studies require to **browse** large data volumes. The **Internet** provides access to a number of repositories from which such volumes can be accessed. Due to the huge amount of memory necessary to store the data, there is a **need** for interactive visualization **services** for online **data** exploration and **analysis**. Interactivity on the **World Wide Web** requires good response times from the server. In the...

**^ 9/3, K/3      (Item 3 from file: 2)**

DI ALOG(R) File    2:INSPEC

(c) 2008 Institution of Electrical Engineers. All rts. reserv.

07652752    INSPEC Abstract Number: C2000-09-7100-002

**Title: Research of graphical real-time information system based on Java**

Author(s): Hu An-Ping; Li Man-Po; Zhou Chang-Chun  
Author Affiliation: Inst. of Comput. Technol., Acad. Sinica, Shenyang, China  
Journal: Mini-Micro Systems    vol.21, no.6    p.617-19  
Publisher: Mini-Micro Syst., China,  
Publication Date: June 2000    Country of Publication: China  
CODEN: XWJXEH    ISSN: 1000-1220  
SI CI: 1000-1220(200006)21:6L:617:RGRT;1-U  
Material Identity Number: C611-2000-007  
Language: Chinese  
Subfile: C  
Copyright 2000, IEEE

Abstract: As the Internet/intranet technology and the technology of data acquisition improve, enterprise **information** systems can **collect** a great deal of real-time data for meeting the **demand** of **product** dispatching. These data **need** a publishing technology which can real-time publish them

to the **Internet** /intranet, but the traditional **client** /server mode software hasn't met the demand. The paper puts forward a new mode...

**9/3, K/4 (Item 4 from file: 2)**

DI ALOG(R) File 2:INSPEC

(c) 2008 Institution of Electrical Engineers. All rts. reserv.

07466855 INSPEC Abstract Number: C2000-02-7100-068

**Title: Modeling of electronic commerce using mobile agent**

Author(s): Sooho Sohn; Kwan Jong Yoo

Author Affiliation: Electron. & Telecommun. Res. Inst., Taejon, South Korea

Conference Title: Proceedings of the 17th IASTED International Conference. Modelling, Identification and Control p.144-7

Editor(s): Hamza, M.H.

Publisher: IASTED, Anaheim, CA, USA

Publication Date: 1998 Country of Publication: USA iv+494 pp.

ISBN: 0 88986 248 6 Material Identity Number: XX-1998-02525

Conference Title: Proceedings of Modelling, Identification and Control

Conference Sponsor: IASTED

Conference Date: 18-20 Feb. 1998 Conference Location: Grindelwald, Switzerland

Language: English

Subfile: C

Copyright 2000, IEE

...Abstract: using mobile agents. BUMA, a framework of electronic marketplace is based on mobile agent. The **virtual** mall mediates transaction between provider and **consumer** in BUMA. The provider opens a branch in **virtual** mall using mobile agent. When the **consumer** wants information of the **products**, he/she **collects information** by visiting the **virtual** mall. In new electronic marketplace, **consumer** can reduce the cost of product search because he/she does not need to visit...

**9/3, K/5 (Item 5 from file: 2)**

DI ALOG(R) File 2:INSPEC

(c) 2008 Institution of Electrical Engineers. All rts. reserv.

07258441 INSPEC Abstract Number: C1999-07-7340-016

**Title: Visualization products on-demand through the Web**

Author(s): Djurcilov, S.; Pang, A.

Author Affiliation: California Univ., Santa Cruz, CA, USA

Conference Title: Proceedings. VRML '98 Third Symposium on the Virtual Reality Modeling Language p.7-13

Editor(s): Spencer, S.N.

Publisher: ACM, New York, NY, USA

Publication Date: 1998 Country of Publication: USA 140 pp.

ISBN: 1-58113-022-8 Material Identity Number: XX-1998-00832

U.S. Copyright Clearance Center Code: 1-58113-022-8/98/2..\$5.00

Conference Title: Proceedings of 1998 Virtual Reality Modeling Language Symposium

Conference Date: 16-19 Feb. 1998 Conference Location: Monterey, CA, USA

Language: English

Subfile: C

Copyright 1999, IEE

Abstract: We describe our efforts in providing REINAS (Realtime Environmental **Information** Network and **Analysis** System) weather visualization **products** on-**demand** through the **Web**. As the REINAS **research** enterprise transition into operational mode, there is increasing demand for wide and effective distribution of...

**9/3, K/6 (Item 6 from file: 2)**

DI ALOG(R) File 2:INSPEC

(c) 2008 Institution of Electrical Engineers. All rts. reserv.

06378961 INSPEC Abstract Number: B9611-6210L-026, C9611-5670-001

**Title: Deriving response time of client/server applications**

Author(s): Franklin, S.

Journal: Capacity Management Review vol.24, no.7 p.1, 3-14

Publisher: Demand Technol.

Publication Date: July 1996 Country of Publication: USA

CODEN: CAMRE3 ISSN: 1049-2194

SI CI: 1049-2194(199607)24:7L:1:DRTC;1-S

Material Identity Number: N696-96007

Language: English

Subfile: B C

Copyright 1996, IEE

...Abstract: make the right choices about client/server applications under development. It describes a method for **analyzing data collected** by network monitors like the Network General Sniffer **product** to provide information **needed** to validate design choices, answer questions quickly during project development, and measure performance in test or production environments. This method calculates the end-to-end **user response time** and decomposes the underlying response time components so that they can be attributed to client...

**9/3, K/7 (Item 7 from file: 2)**

DI ALOG(R) File 2:INSPEC

(c) 2008 Institution of Electrical Engineers. All rts. reserv.

05858297 INSPEC Abstract Number: C9502-5520-003

**Title: Field data collection using portable microcomputers**

Author(s): Vehnner, T. C.

Author Affiliation: Dept. of Horticultural Sci., North Carolina State Univ., Raleigh, NC, USA  
p.17-22

Editor(s): Watson, D. G.; Zazueta, F. S.; Harrison, T. V.

Publisher: American Soc. Agric. Eng. St. Joseph, M., USA

Publication Date: 1994 Country of Publication: USA xvii+918 pp.

Conference Title: Proceedings of 5th International Conference on Computers in Agriculture

Conference Date: 6-9 Feb. 1994 Conference Location: Orlando, FL, USA

Language: English

Subfile: C

Copyright 1995, IEE

...Abstract: with computers in school), cost of the equipment, more possibilities for data loss, and the **need** to manage extra **equipment** (batteries, charger, AC adapter). After 10 years of using electronic clipboards for **data collection**, I would not do it any other way. However, I advise first **time users** to keep the normal paper records along with electronic means the first year to make...

**9/3, K/8 (Item 8 from file: 2)**

DI ALOG(R) File 2:INSPEC

(c) 2008 Institution of Electrical Engineers. All rts. reserv.

03635547 INSPEC Abstract Number: B86023756, C86020548, D86000790

**Title: Cellular hurdles billing barriers**

Author(s): Myers, L.

Journal: Telephony vol.209, no.27 p.42-3

Publication Date: 30 Dec. 1985 Country of Publication: USA

CODEN: TLPNAS ISSN: 0040-2656

Language: English

Subfile: B C D

...Abstract: is further complicated by the statistical analysis needed to compete. Traffic patterns, the impact of **users** on the system air **time** volumes, channel usage and handoff efficiencies are important factors which must be tracked. To study trends and keep on top of **equipment needs**,

**data** must be accumulated and **analyzed**. Due to the large quantity of data involved and in order to process it in...

**9/3, K/9 (Item 9 from file: 2)**

DI ALOG(R) File 2:INSPEC

(c) 2008 Institution of Electrical Engineers. All rts. reserv.

03581524 INSPEC Abstract Number: D86000467

**Title: Connecting micros: local area networks and alternatives**

Author(s): Scallet, P. A.; Colgan, P. G.

Journal: Computers in Healthcare vol.6, no.12 p.30-4

Publication Date: Nov. 1985 Country of Publication: USA

CODEN: COHED2 ISSN: 0274-631X

Language: English

Subfile: D

...Abstract: are two primary purposes for LANs: to share hardware resources; and to communicate and share **information** directly between micros. By **gathering** detailed **information** about current and future **needs** and about the micro **products** marketplace, including LANs, users can minimise their risks. Extensive research should be conducted to identify alternatives to LANs. The areas to consider in **network selection** include the following: configuration and mode of data transfer; number of microcomputers on the network...

**9/3, K/10 (Item 10 from file: 2)**

DI ALOG(R) File 2:INSPEC

(c) 2008 Institution of Electrical Engineers. All rts. reserv.

02766645 INSPEC Abstract Number: C81036348

**Title: Some characteristics of online search variables and output measures**

Author(s): Evans, J. E.

Author Affiliation: Memphis State Univ., Memphis, TN, USA

Conference Title: National Online Meeting. Proceedings of the Second National Online Meeting p.185-98

Editor(s): Williams, M. E.; Hogan, T. H.

Publisher: Learned Information Inc, Medford, NJ, USA

Publication Date: 1981 Country of Publication: USA x+554 pp.

ISBN: 0 938734 02 4

Conference Sponsor: Online Rev

Conference Date: 24-26 March 1981 Conference Location: New York, NY, USA

Language: English

Subfile: C

...Abstract: online searching in terms of input variables, i.e. a base-line model for successful **searches** and (2) predicts the cost of **online searches** through simple modelling as an aid to planners both within and without the **information** service. These **assessments** contribute **information** needed by managers of online **services** for cost projections and service development. This report concludes with some discussion of the implications of search variables and output measures and those concerned with the training of **online searchers**.

**9/3, K/11 (Item 1 from file: 35)**

DI ALOG(R) File 35:Dissertation Abs Online

(c) 2008 ProQuest Info&Learning. All rts. reserv.

01917013 ORDER NO: AADAA-13073006

**The invisible hand of the Internet: Product information and economics of e-commerce**

Author: Gu, Bin

Degree: Ph. D.

Year: 2002

Corporate Source/Institution: University of Pennsylvania (0175)

Source: VOLUME 63/11- A OF DISSERTATION ABSTRACTS INTERNATIONAL.

... provide two approaches for empirical research on descriptive product information.

The second chapter studies whether **online product** information increases **consumer demand**. However, as long as a consumer's likelihood of searching for **information** is **correlated** with his demand for music CDs, a direct comparison between the two groups of consumers...

**9/3, K/12 (Item 2 from file: 35)**

DI ALOG(R) File 35: Dissertation Abs Online  
(c) 2008 ProQuest Info&Learning. All rts. reserv.

01719466 ORDER NO: AADAA-19953155

**The impact of demand information sharing on supply chain network**

Author: Tan, Gek Wbo

Degree: Ph. D.

Year: 1999

Corporate Source/Institution: University of Illinois at Urbana-Champaign  
(0090)

Source: VOLUME 60/12-A OF DISSERTATION ABSTRACTS INTERNATIONAL.  
PAGE 4512. 87 PAGES

This thesis **evaluates** the impact of demand **information** sharing policies on supply chain **network** structures, **product** structures and **demand** mix. **Research** suggests that information sharing reduces the bullwhip effect in a supply chain network. Furthermore, different...

**9/3, K/13 (Item 1 from file: 99)**

DI ALOG(R) File 99: Wilson Appl. Sci & Tech Abs  
(c) 2008 The HW Wilson Co. All rts. reserv.

1680850 H. W. WILSON RECORD NUMBER: BAST97053267

**Push: a technology with staying power?**

Bing, Michelle;

Database (Weston, Conn.) v. 20 (Aug./Sept. '97) p. 27-8+

DOCUMENT TYPE: Feature Article ISSN: 0162-4105

ABSTRACT: Although push technology will not replace other **services** or on-**demand** research, it can assist in **information gathering** -- albeit not without problems. Push technology is a supplementary information-gathering tool that works by providing users with automatic newsfeeds from a **select** group of **Internet** and intranet news, information, and software resources. This approach moves Internet publishers toward true mass...

**9/3, K/14 (Item 1 from file: 583)**

DI ALOG(R) File 583: Gale Group Global base(TM)  
(c) 2002 The Gale Group. All rts. reserv.

09616827

**New ways to win over fickle clients**

UK: Companies using CRM to improve profits

Financial Times (FT) 17 Oct 2001 FTIT p.1

Language: ENGLISH

... CRM technology to try and offer customers a better service. Several new IT-based CRM **services** are offering support to **call** centres, **customer data analysis**, **website** management and automation of sales forces. In 2000, the global market for customer relationship management...

~~ Patent Literature:

Dialog files: 347, 348, 349, 350

File 347: JAPI O Dec 1976- 2007/ Dec(Updated 080328)  
(c) 2008 JPO & JAPI O  
File 348: EUROPEAN PATENTS 1978- 2007/ 200814  
(c) 2008 European Patent Office  
File 349: PCT FULLTEXT 1979- 2008/ UB=20080327UT=20080320  
(c) 2008 WPO/ Thomson  
File 350: Derwent WPI X 1963- 2008/ UD=200822  
(c) 2008 The Thomson Corporation

Set	Items	Description
S1	203741	(PRODUCT OR PRODUCTS OR MERCHANDISE OR GOODS OR WARES OR EQUIPMENT OR SERVICES) (4N) (DEMAND OR CALL OR NEED?? OR DESIRE?? OR WANT?? OR SOUGHT OR NECESSITAT??? OR CLAMOR??? OR CLAMOUR???)
S2	37231	(COLLECT??? OR AGGREGAT??? OR GATHER??? OR COMPILE??? OR EXTRACT??? OR DERIVE??? OR CAPTURE??? OR EVALUATE??? OR CORRELATE?? OR ASSEMBL??? OR ANALYZ??? OR ANALYSIS??? OR APPRAISE??? OR ASSESS?) (4N) (DATA OR INFORMATION OR INDICATOR? ?)
S3	170240	SELECT??? OR SHOPP??? OR BROWSE??? OR SEARCH??? OR INQUIRE??? OR QUERY??? OR QUERIES OR RESEARCH??? OR INVESTIGATE??? OR USER? ? OR CLIENT? ? OR BUYER? ? OR PURCHASER? ? OR CONSUMER? ? OR PATRON? ? OR CUSTOMER? ?
S4	161572	SESSION? ? OR EVENT? ? OR TIME OR INTERNET OR WEB OR WEBSITE? ? OR NETWORK OR ONLINE OR ON() LINE OR VIRTUAL OR ECOMMERCE OR EBUSINESS OR E() (BUSINESS OR COMMERCE) OR ESHOPPING
S5	172362	CALCULATE OR CALCULATED OR CALCULATES OR CALCULATING OR FIGURE? ? OR FIGURING OR COMPUTE OR COMPUTED OR COMPUTING OR DETERMINE?? OR DETERMINING OR DETERMINATION OR FORMULA??? OR EXTRACT??? OR ESTABLISH??? OR ASCERTAIN???
S6	1246	S1(12N) S2
S7	398	S5(12N) S6
S8	36418	S3(4N) S4
S9	29	S7(8N) S8
S10	22	S9 AND IC=(G06F OR G06Q)

**10/3, K/1 (Item 1 from file: 347)**  
DI ALOG(R) File 347: JAPI O  
(c) 2008 JPO & JAPI O. All rts. reserv.

07843297 \*\*Image available\*\*  
MERCHANDISE INFORMATION PROVIDING SYSTEM

PUB. NO.: 2003-337831 [JP 2003337831 A]  
PUBLISHED: November 28, 2003 (20031128)  
INVENTOR(s): OTA TOSHI AKI  
APPLICANT(s): TOTO LTD  
APPL. NO.: 2002-145643 [JP 2002145643]  
FILED: May 21, 2002 (20020521)

INTL CLASS: G06F-017/30 ; G06F-017/60

#### ABSTRACT

... capable of providing the optimal solution to a customer by reducing the load of the **information** providing side, and **capturing** and analyzing customer **needs**.

**SOLUTION:** This **merchandise** information providing system capable of providing **merchandise** information by **capturing** customer **needs** via a **network** is configured to successively **calculate** the probability distribution of a plurality of processes until a customer is able to come ...

**10/3, K/2 (Item 1 from file: 348)**  
DI ALOG(R) File 348: EUROPEAN PATENTS  
(c) 2008 European Patent Office. All rts. reserv.

02334521  
**Method of and system for enabling brand-image communication between vendors**

and consumers  
Verfahren und System zur Ermöglichung der Markenbilder - Kommunikation  
zwischen Händlern und Verbrauchern  
Procede et systeme pour activer une communication d'image de marque entre  
les vendeurs et les consommateurs

PATENT ASSIGNEE:

IPF, Inc., (2541021), Soundview Plaza, 1266 East Main Street, Stamford,  
CT 06902, (US), (Applicant designated States: all)

INVENTOR:

Perkowski, Thomas J., 10 Waldon Road, Darien Connecticut 06820, (US)

LEGAL REPRESENTATIVE:

Dunlop, Hugh Christopher et al (59552), R G C Jenkins & Co. 26 Caxton  
Street, London SW1H 0RJ, (GB)

PATENT (CC, No, Kind, Date): EP 1841195 A1 071003 (Basic)

APPLICATION (CC, No, Date): EP 2007011587 001117;

PRIORITY (CC, No, Date): US 441973 991117; US 447121 991122; US 465859  
991217; US 483105 000114; US 599690 000622; US 641908 000818; US 695744  
001024

DESIGNATED STATES: AT; BE; CH; CY; DE; DK; ES; FI; FR; GB; GR; IE; IT; LI;  
LU; MC; NL; PT; SE; TR

RELATED PARENT NUMBER(S) - PN (AN):

EP 1616266 (EP 2000980530)

INTERNATIONAL CLASSIFICATION (V8 + ATTRIBUTES):

IPC + Level Value Position Status Version Action Source Office:

H04N 0001/00 A I F B 20060101 20070827 H EP

**G06Q 0030/00** A I L B 20060101 20070827 H EP

**G06F 0017/30** A I L B 20060101 20070827 H EP

ABSTRACT WORD COUNT: 199

NOTE:

Figure number on first page: 2B1

LANGUAGE (Publication, Procedural, Application): English; English; English

FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
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CLAIMS A	(English)	200740	2554
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SPEC A	(English)	200740	150234
--------	-----------	--------	--------

Total word count - document A	152788
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Total word count - document B	0
-------------------------------	---

Total word count - documents A + B	152788
------------------------------------	--------

INTERNATIONAL CLASSIFICATION (V8 + ATTRIBUTES):

IPC + Level Value Position Status Version Action Source Office:

... **G06Q 0030/00** A I L B 20060101 20070827 H EP...

... **G06F 0017/30** A I L B 20060101 20070827 H EP

... SPECIFICATION transmission to the requesting advertiser.

Another object of the present invention is to provide an **Internet**  
-based **consumer product** marketing, merchandising and education/  
**information** system wherein the **data** processing methods used to  
generate a Brand Kiosk Advertising Directory from the data contained with  
... information from the LPD Servers.

Fig. 2A is a schematic diagram illustrating the flow of **information**  
along the consumer- **product** supply and **demand** chain, including (i) the  
communication link extending between the information subsystems of  
manufacturers of UPC...

10/3, K/3 (Item 1 from file: 349)

DIALOG(R) File 349: PCT FULLTEXT

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01626234

SYSTEM FOR CONCURRENT OPTIMIZATION OF BUSINESS ECONOMICS AND CUSTOMER VALUE  
SYSTEME DESTINE A L'OPTIMISATION SIMULTANEE DE L'ECONOMIE D'UNE ENTREPRISE  
ET DE LA VALEUR D'UN CLIENT

Patent Applicant/Inventor:

GOEL Sachin, 8 Olympic Court, Walpole, MA 02032, US, US (Residence), IN  
(Nationality), (Designated for all)



Legal Representative:

HENRY Steven J (agent), Wolf, Greenfield & Sacks, P.C., 600 Atlantic Avenue, Boston, MA 02210-2206, US

Patent and Priority Information (Country, Number, Date):

Patent: WO 200820307 A2 20080221 (WO 0820307)

Application: WO 20071B2547 20070623 (PCT/ WO 1B2007002547)

Priority Application: US 2006474115 20060623; US 2006506451 20060818

Designated States:

(All protection types applied unless otherwise stated - for applications 2004+)

AE AG AL AM AT AU AZ BA BB BG BH BR BW BY BZ CA CH CN CO CR CU CZ DE DK  
DM DO DZ EC EE EG ES FI GB GD GE GH GM GT HN HR HU ID IL IN IS JP KE KG  
KM KN KP KR KZ LA LC LK LR LS LT LU LY MA MD ME MG MK MN MW MX MY MZ NA  
NG NI NO NZ OM PG PH PL PT RO RS RU SC SD SE SG SK SL SM SV SY TJ TM TN  
TR TT TZ UA UG US UZ VC VN ZA ZM ZW

(EP) AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HU IE IS IT LT LU LV MC MT  
NL PL PT RO SE SI SK TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) BW GH GM KE LS MW MZ NA SD SL SZ TZ UG ZM ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 141028

International Patent Class (v8 + Attributes)

IPC + Level Value Position Status Version Action Source Office:

G06Q 0030/00 ...

Fulltext Availability:

Detailed Description

Detailed Description

... may place his or her own values on each of these value elements. The company **collects** detailed **information** on the **product** delivery **needs** of the **customers**.

(c) **Product** Price Value The "product price" segment refers to the groups of value elements related to...

10/3, K/4 (Item 2 from file: 349)

DI ALOG(R) File 349: PCT FULLTEXT

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01624903 \*\*Image available\*\*

SYSTEM FOR CONCURRENT OPTIMIZATION OF BUSINESS ECONOMICS AND CUSTOMER VALUE  
SYSTEME D'OPTIMISATION SIMULTANEE DE L'ECONOMIE D'ENTREPRISE ET D'UNE  
VALEUR CLIENT

Patent Applicant/Inventor:

GOEL Sachin, 8 Olympic Court, Walpole, MA 02032, US, US (Residence), IN  
(Nationality), (Designated for all)

Patent and Priority Information (Country, Number, Date):

Patent: WO 200821510 A2 20080221 (WO 0821510)

Application: WO 2007US18290 20070817 (PCT/ WO US2007018290)

Priority Application: US 2006506451 20060818; WO 2007US14653 20070623; WO  
2007US14654 20070623

Designated States:

(All protection types applied unless otherwise stated - for applications 2004+)

AE AG AL AM AT AU AZ BA BB BG BH BR BW BY BZ CA CH CN CO CR CU CZ DE DK  
DM DO DZ EC EE EG ES FI GB GD GE GH GM GT HN HR HU ID IL IN IS JP KE KG  
KM KN KP KR KZ LA LC LK LR LS LT LU LY MA MD ME MG MK MN MW MX MY MZ NA  
NG NI NO NZ OM PG PH PL PT RO RS RU SC SD SE SG SK SL SM SV SY TJ TM TN  
TR TT TZ UA UG US UZ VC VN ZA ZM ZW

(EP) AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HU IE IS IT LT LU LV MC MT  
NL PL PT RO SE SI SK TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) BW GH GM KE LS MW MZ NA SD SL SZ TZ UG ZM ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English  
Fulltext Word Count: 99021

International Patent Class (v8 + Attributes)  
IPC + Level Value Position Status Version Action Source Office:

**G06Q 0030/00** ...

Fulltext Availability:  
Detailed Description

Detailed Description

... from a product if the services provided by the company completely match or exceed those **desired** by the customer. The company utilizing the invention **collects information** not only on the service **needs** of its customers, but also on **customer** preferences on different possible **events** that might occur during or after the purchase.

Summary of Capturing Customer Dynamics Based on...

**10/3, K/5 (Item 3 from file: 349)**

DI ALOG(R) File 349: PCT FULLTEXT  
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01057884 \*\*Image available\*\*

**SYSTEM AND METHOD FOR PROCESSING FINANCIAL TRANSACTIONS USING MULTI-PAYMENT PREFERENCES**

**SYSTEME ET PROCEDE DE TRAITEMENT DE TRANSACTIONS FINANCIERES REPOSANT SUR L'UTILISATION DE PREFERENCES DE PaiEMENTS MULTIPLES**

Patent Applicant/Assignee:

EXXONMOBIL RESEARCH AND ENGINEERING COMPANY, 1545 Route 22 East P.O Box 900, Annandale, NJ 08801-0900, US, US (Residence), US (Nationality)

Inventor(s):

GIORDANO Joseph A, 15344 Oakmere Place, Centreville, VA 20120, US,  
MURRAY Jack B Jr, 3532 Barkley Drive, Fairfax, VA 22031, US,

Legal Representative:

PURWIN Paul E (et al) (agent), ExxonMobil Research and Engineering Company, 1545 Route 22 East, P.O. Box 900, Annandale, NJ 08801-0900, US

Patent and Priority Information (Country, Number, Date):

Patent: WO 200388078 A2-A3 20031023 (WO 0388078)

Application: WO 2003US10577 20030407 (PCT/WO US03010577)

Priority Application: US 2002370244 20020408; US 2003407367 20030404

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ  
EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR  
LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ OM PH PL PT RO RU SC SD SE SG  
SK SL TJ TM TN TR TT TZ UA UG UZ VC VN YU ZA ZM ZW  
(EP) AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HU IE IT LU MC NL PT RO SE  
SI SK TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 21710

Main International Patent Class (v7): **G06F-017/16**

Fulltext Availability:  
Detailed Description

Detailed Description

... be prohibitively expensive. Furthermore, promoting retail store loyalty is a time-consuming process that necessitates **determining** consumer needs, which vary across demographic boundaries, and then providing the **goods** that satisfy those **needs**. Unfortunately, the process of **analyzing collected consumer data** is also expensive, **time**-consuming, and of limited use. Regional and

national consumer demographics data available from Nielson and...

**10/3, K/6 (Item 4 from file: 349)**

DIALOG(R) File 349: PCT FULLTEXT  
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01010813 \*\*Image available\*\*

**METHOD AND SYSTEM FOR ROOT CAUSE ANALYSIS OF STRUCTURED AND UNSTRUCTURED DATA**

**PROCEDE ET SYSTEME D'ANALYSE DE LA CAUSE FONDAMENTALE D'UN PROBLEME DANS DES DONNEES STRUCTUREES ET NON STRUCTUREES**

Patent Applicant/Assignee:

ENKATA TECHNOLOGIES INC, 2121 S. El Camino Real, Suite 1200, San Mateo, CA 94403, US, US (Residence), US (Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

CHEN Michael H, 810 Kraken Lane, Redwood City, CA 94065, US, US (Residence), US (Nationality), (Designated only for: US)

HILDEBRANDT Ronald, 3965 26th Street, San Francisco, CA 94131, US, US (Residence), US (Nationality), (Designated only for: US)

STUKOV Stan N, 1455 Buckingham Way, Hillsborough, CA 94010, US, US (Residence), US (Nationality), (Designated only for: US)

Legal Representative:

OGAWA Richard T (et al) (agent), Townsend and Townsend and Crew LLP, 2 Embarcadero Center, 8th Floor, San Francisco, CA 94111, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200340892 A2-A3 20030515 (WO 0340892)

Application: WO 2002US36046 20021107 (PCT/WO US0236046)

Priority Application: US 2001337356 20011107

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ  
EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR  
LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ OM PH PL PT RO RU SC SD SE SG  
SI SK SL TJ TM TN TR TT TZ UA UG US UZ VC VN YU ZA ZM ZW

(EP) AT BE BG CH CY CZ DE DK EE ES FI FR GB GR IE IT LU MC NL PT SE SK TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 9698

Main International Patent Class (v7): G06F-017/60

Fulltext Availability:

Detailed Description

Detailed Description

... does not work and

neither does his voice mail. He has a Nokia 5160 phone. "

[00741 The **data extracted** also include fields like **product**, names, **customer** types, **call time**, and problem types, which are structured.

An example of structured data is provided below.

RECORD ID...

**10/3, K/7 (Item 5 from file: 349)**

DIALOG(R) File 349: PCT FULLTEXT  
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00968484 \*\*Image available\*\*

**SYSTEM AND METHOD FOR PROCESSING FINANCIAL TRANSACTIONS**

**SYSTEME ET PROCEDE DE TRAITEMENT DES TRANSACTIONS FINANCIERES**

Patent Applicant/Assignee:

EXXONMOBIL RESEARCH AND ENGINEERING COMPANY, 3225 Gallows Road, Fairfax, VA 22037, US, US (Residence), US (Nationality)

Inventor(s):

GIORDANO Joseph A, 15344 Oakmere Place, Centreville, VA 20120, US,  
MURRAY Jack B Jr, c/o Exxon Mobil Corporation, 3225 Gallows Road,  
Fairfax, VA 22037, US,

Legal Representative:

SCOTT Thomas J Jr (et al) (agent), Intellectual Property Dept., Hunton &  
Williams, 1900 K Street, N.W., Suite 1200, Washington, DC 20006-1109,  
US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 2002102133 A2-A3 20021227 (WO 02102133)  
Application: WO 2002US21876 20020227 (PCT/WO US0221876)  
Priority Application: US 2001271408 20010227; US 2001278431 20010326

Designated States:

(Protection type is "patent" unless otherwise stated - for applications  
prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ  
EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR  
LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ OM PH PL PT RO RU SD SE SG SI  
SK SL TJ TM TN TR TT TZ UA UG UZ VN YU ZA ZM ZW  
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR  
(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG  
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 19175

Main International Patent Class (v7): G06F-017/60

Fulltext Availability:

Detailed Description

Detailed Description

... prohibitively expensive.

1

Furthermore, promoting retail store loyalty is a time-consuming process  
that necessitates **determining** consumer needs, which vary across  
demographic boundaries, and then providing the **goods** that satisfy those  
**needs**. Unfortunately, the process of **analyzing collected consumer**  
**data** is also expensive, **time**-consuming, and of limited use. Regional  
and national consumer demographics data available from Nielson and...

10/3, K/8 (Item 6 from file: 349)

DI ALOG(R) File 349: PCT FULLTEXT

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00806392

TECHNOLOGY SHARING DURING ASSET MANAGEMENT AND ASSET TRACKING IN A  
NETWORK-BASED SUPPLY CHAIN ENVIRONMENT AND METHOD THEREOF

PARTAGE TECHNOLOGIQUE LORS DE LA GESTION ET DU SUIVI DU PARC INFORMATIQUE  
DANS UN ENVIRONNEMENT DU TYPE CHAÎNE D'APPROVISIONNEMENT RESEAUÉE, ET  
PROCEDE ASSOCIÉ

Patent Applicant/Assignee:

ACCENTURE LLP, 1661 Page Mill Road, Palo Alto, CA 94304, US, US  
(Residence), US (Nationality)

Inventor(s):

M KURAK Michael G, 108 Englewood Blvd., Hamilton, NJ 08610, US,

Legal Representative:

HICKMAN Paul L (agent), Oppenheimer Wolff & Donnelly, LLP, 38th Floor,  
2029 Century Park East, Los Angeles, CA 90067-3024, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200139086 A2 20010531 (WO 0139086)  
Application: WO 2000US32310 20001122 (PCT/WO US0032310)  
Priority Application: US 99444653 19991122; US 99447623 19991122

Designated States:

(Protection type is "patent" unless otherwise stated - for applications  
prior to 2004)

AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ DE DK DM DZ EE ES

FI GB GE GH GM HR HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA  
MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ  
UA UG UZ VN YU ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 156214

Main International Patent Class (v7): G06F-017/60

Fulltext Availability:

Detailed Description

Detailed Description

... Figure 56 is an illustration of one embodiment of the present invention for facilitating a **virtual shopping** transaction by comparing different **products** and **services** ;  
**Figure 57** is an illustration of one embodiment of the present invention for creating a hierarchy...

10/3, K/9 (Item 7 from file: 349)

DIALOG(R) File 349: PCT FULLTEXT

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00806384

NETWORK AND LIFE CYCLE ASSET MANAGEMENT IN AN E-COMMERCE ENVIRONMENT AND METHOD THEREOF

GESTION D'ACTIFS DURANT LE CYCLE DE VIE ET EN RESEAU DANS UN ENVIRONNEMENT DE COMMERCE ELECTRONIQUE ET PROCEDE ASSOCIE

Patent Applicant/Assignee:

ACCENTURE LLP, 1661 Page Mill Road, Palo Alto, CA 94304, US, US

(Residence), US (Nationality)

Inventor(s):

M KURAK Michael G, 108 Englewood Blvd., Hamilton, NJ 08610, US,

Legal Representative:

HICKMAN Paul L (agent), Oppenheimer Wolff & Donnelly, LLP, 38th Floor,

2029 Century Park East, Los Angeles, CA 90067-3024, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200139030 A2 20010531 (WO 0139030)

Application: WO 2000US32324 20001122 (PCT/WO US0032324)

Priority Application: US 99444775 19991122; US 99447621 19991122

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CU CZ DE DK DZ EE ES FI GB

GE GH GM HR HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD MG MK

MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG UZ VN

YU ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 171499

Main International Patent Class (v7): G06F-017/60

Fulltext Availability:

Detailed Description

Detailed Description

... in performing their underwriting functions.

Still yet another system is adapted for automatically dispensing information, **goods** and **services** to a customer on a self-service basis including a central **data** processing center in which **information** on

services offered is stored. Self-service information sales terminals are remotely linked **on - line** to the central data processing center and are programmed to gather information from prospective customers...

**10/3, K/10 (Item 8 from file: 349)**

DIALOG(R) File 349: PCT FULLTEXT

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00806383

**COLLABORATIVE CAPACITY PLANNING AND REVERSE INVENTORY MANAGEMENT DURING DEMAND AND SUPPLY PLANNING IN A NETWORK-BASED SUPPLY CHAIN ENVIRONMENT AND METHOD THEREOF**

**PLANI FICATION EN COLLABORATION DES CAPACITES ET GESTION ANTI CIPPE DES STOCKS LORS DE LA PLANI FICATION DE L' OFFRE ET DE LA DEMANDE DANS UN ENVI RONNEMENT DE CHAINE D' APPROVI SIONNEMENT FONDEE SUR LE RESEAU ET PROCEDE ASSOCI E**

Patent Applicant/Assignee:

ACCENTURE LLP, 1661 Page Mill Road, Palo Alto, CA 94304, US, US  
(Residence), US (Nationality)

Inventor(s):

M KURAK M chael G, 108 Englewood Blvd., Hamilton, NJ 08610, US,

Legal Representative:

HICKMAN Paul L (agent), Oppenheimer Wolff & Donnelly, LLP, 1400 Page Mill Road, Palo Alto, CA 94304, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200139029 A2 20010531 (WO 0139029)

Application: WO 2000US32309 20001122 (PCT/WO US0032309)

Priority Application: US 99444655 19991122; US 99444886 19991122

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ DE DK DM DZ EE ES  
FI GB GE GH GM HR HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA  
MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ  
UA UG UZ VN YU ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 157840

Main International Patent Class (v7): **G06F-017/60**

Fulltext Availability:

Detailed Description

Detailed Description

... of the network. Data mining involves the development of tools that analyze large databases to **extract** useful **information** from them. As an application of data mining, **customer** purchasing patterns may be derived from a large **customer** transaction database by analyzing its transaction records.

Such purchasing habits can provide invaluable marketing information...

**10/3, K/11 (Item 9 from file: 349)**

DIALOG(R) File 349: PCT FULLTEXT

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00806382

**METHOD FOR AFFORDING A MARKET SPACE INTERFACE BETWEEN A PLURALITY OF MANUFACTURERS AND SERVICE PROVIDERS AND INSTALLATION MANAGEMENT VIA A MARKET SPACE INTERFACE**

**PROCEDE DE MISE A DISPOSITION D'UNE INTERFACE D'ESPACE DE MARCHE ENTRE UNE PLURALITE DE FABRICANTS ET DES FOURNISSEURS DE SERVICES ET GESTION D'UNE INSTALLATION VIA UNE INTERFACE D'ESPACE DE MARCHE**

Patent Applicant/Assignee:

ACCENTURE LLP, 1661 Page Mill Road, Palo Alto, CA 94304, US, US  
(Residence), US (Nationality)

Inventor(s):

M KURAK Michael G, 108 Englewood Blvd., Hamilton, NJ 08610, US,

Legal Representative:

HICKMAN Paul L (et al) (agent), Oppenheimer Wolff & Donnelly LLP, 1400  
Page Mill Road, Palo Alto, CA 94304, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200139028 A2 20010531 (WO 0139028)

Application: WO 2000US32308 20001122 (PCT/WO US0032308)

Priority Application: US 99444773 19991122; US 99444798 19991122

Designated States:

(Protection type is "patent" unless otherwise stated - for applications  
prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ DE DK DM DZ EE  
ES FI GB GE GH GM HR HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV  
MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT  
TZ UA UG UZ VN YU ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 170977

Main International Patent Class (v7): G06F-017/60

Fulltext Availability:

Detailed Description

Detailed Description

... as traffic demand, new data networks have been created to support the  
inter-networking of **computing** devices. These **data** networks provide  
interconnection to geographically dispersed **computing** devices at va  
riety of transmission bandwidths (e.g. 56/64K, T-1/E-1, T-3/E-1).

10/3, K/12 (Item 10 from file: 349)

DI ALOG (R) File 349: PCT FULLTEXT

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00761430 \*\*Image available\*\*

SYSTEM, METHOD AND COMPUTER PROGRAM FOR REPRESENTING PRIORITY INFORMATION  
CONCERNING COMPONENTS OF A SYSTEM

SYSTEME, METHODE ET ARTICLE FABRIQUE PERMETTANT DE CLASSER PAR ORDRE DE  
PRIORITE DES COMPOSANTS D'UNE STRUCTURE DE RESEAU NECESSAIRES A LA MISE  
EN OEUVRE D'UNE TECHNIQUE

Patent Applicant/Assignee:

ANDERSEN CONSULTING LLP, 100 South Wacker Drive, Chicago, IL 60606, US,  
US (Residence), US (Nationality)

Inventor(s):

GUHEEN Michael F, 2218 Mar East Street, Tiburon, CA 94920, US,

MICHELL James D, 3004 Alma, Manhattan Beach, CA 90266, US,

BARRESE James J, 757 Pine Avenue, San Jose, CA 95125, US,

Legal Representative:

BRUESS Steven C (agent), Merchant & Gould P.C., P.O. Box 2903,  
Minneapolis, MN 55402-0903, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200073956 A2-A3 20001207 (WO 0073956)

Application: WO 2000US14406 20000524 (PCT/WO US0014406)

Priority Application: US 99321274 19990527

Designated States:

(Protection type is "patent" unless otherwise stated - for applications  
prior to 2004)

AE AG AL AM AT (utility model) AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ  
(utility model) CZ DE (utility model) DE DK (utility model) DK DM DZ EE  
(utility model) EE ES FI (utility model) FI GB GD GE GH GM HR HU ID IL IN  
IS JP KE KG KP KR (utility model) KR KZ LC LK LR LS LT LU LV MA MD MG MK

MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK (utility model) SK SL TJ TM  
TR TT TZ UA UG UZ VN YU ZA ZW  
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE  
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG  
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM  
Publication Language: English  
Filing Language: English  
Fulltext Word Count: 149024

Main International Patent Class (v7): G06F-017/60

Fulltext Availability:

Detailed Description

Detailed Description

... Vendor 2", etc. each represent a service or product. Operation 26 is  
14  
performed by **determining** a plurality of network **products** or **services**  
relating to components of a current **network** framework and presenting  
the components of the current network framework in a pictorial  
representation. See...

10/3, K/13 (Item 11 from file: 349)

DIALOG(R) File 349: PCT FULLTEXT

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00736216 \*\*Image available\*\*

SYSTEM AND METHOD FOR PROCESSING FINANCIAL TRANSACTIONS  
SYSTEME ET PROCEDE DE TRAITEMENT DE TRANSACTIONS FINANCIERES

Patent Applicant/Inventor:

GIORDANO Joseph A, 15344 Oakmere Place, Centreville, VA, US, US

(Residence), US (Nationality)

Legal Representative:

GARRETT Arthur S, Finnegan, Henderson, Farabow, Garrett & Dunner, L.L.P.,  
1300 I Street, N.W., Washington, DC 20005-3315, US

Patent and Priority Information (Country, Number, Date):

Patent: WO 200049551 A1 20000824 (WO 0049551)

Application: WO 2000US4163 20000218 (PCT/ WO US0004163)

Priority Application: US 99120760 19990219

Designated States:

(Protection type is "patent" unless otherwise stated - for applications  
prior to 2004)

AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK DM EE ES FI GB  
GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA  
MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA  
UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 14767

Main International Patent Class (v7): G06F-017/60

International Patent Class (v7): G06F-017/00 ...

... G06F-015/30 ...

... G06F-011/00 ...

... G06F-007/00 ...

... G06F-003/00

Fulltext Availability:

Detailed Description

Detailed Description



... be prohibitively expensive. Furthermore, promoting retail store loyalty is a time-consuming process that necessitates **determining** consumer needs, which vary across demographic boundaries, and then providing the **goods** that satisfy those **needs**. Unfortunately, the process of **analyzing collected consumer data** is also expensive, **time**-consuming, and of limited use. Regional and national consumer demographics data available from Nielson and...

### 10/3, K/14 (Item 1 from file: 350)

DI ALOG(R) File 350: Derwent WPI X

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0014924361 - Drawing available

WPI ACC NO: 2005-272061/200528

XRPX Acc No: N2005-223477

Information gathering **method for electronic commerce on internet**, involves determining **vendors possessing** user desired goods or services, and **sending electronic mail** requesting information about goods or services to vendors

Patent Assignee: MOERSCHELL R (MOER-I); TORMEY P J (TORM-I)

Inventor: MOERSCHELL R; TORMEY P J

**Patent Family** (1 patents, 1 countries)

Patent			Application			
Number	Kind	Date	Number	Kind	Date	Update
US 20050071239	A1	20050331	US 2003661045	A	20030912	200528 B

Priority Applications (no., kind, date): US 2003661045 A 20030912

### Patent Details

Number	Kind	Lan	Pg	Dwg	Filing	Notes
US 20050071239	A1	EN	27	15		

Information gathering **method for electronic commerce on internet**, involves determining **vendors possessing** user desired goods or services, and **sending electronic mail** requesting information about goods or services to vendors

### Class Codes

International Classification (+ Attributes)

IPC + Level Value Position Status Version

G06Q 0030/00 ...

G06Q 0030/00 ...

### 10/3, K/15 (Item 2 from file: 350)

DI ALOG(R) File 350: Derwent WPI X

(c) 2008 The Thomson Corporation. All rts. reserv.

0014786408 - Drawing available

WPI ACC NO: 2005-134092/200515

XRPX Acc No: N2005-114879

**Product or service information display apparatus**, has reception unit to receive instruction specifying information to be extracted from pieces of web data, and display unit to display extracted information from pieces of web data

Patent Assignee: MATSUMOTO T (MATS-I); MATSUSHITA DENKI SANGYO KK (MATU);

MATSUSHITA ELECTRIC IND CO LTD (MATU)

Inventor: MATSUMOTO T

**Patent Family** (5 patents, 36 countries)

Patent			Application			
Number	Kind	Date	Number	Kind	Date	Update
EP 1503306	A2	20050202	EP 2004254547	A	20040729	200515 B
US 20050050031	A1	20050303	US 2004900572	A	20040728	200517 E
JP 2005063428	A	20050310	JP 2004219364	A	20040727	200518 E
CN 1577350	A	20050209	CN 200410059015	A	20040729	200532 E
US 7257573	B2	20070814	US 2004900572	A	20040728	200755 E

Priority Applications (no., kind, date): JP 2003281621 A 20030729

#### Patent Details

Number	Kind	Lan	Pg	Dwg	Filing Notes
EP 1503306	A2	EN	27	13	
Regional Designated States, Original: AL AT BE BG CH CY CZ DE DK EE ES FI					
FR GB GR HR HU IE IT LI LT LU LV MC MK NL PL PT RO SE SI SK TR					
JP 2005063428	A	JA	22		

**Alerting Abstract** ...ADVANTAGE - The apparatus is capable of displaying information desired by a user for comparison of **products** from **web** sites **desired** by the **user**. The apparatus **extracts** and displays the **information**, when a user instruction is received, thus eliminating the need to create and store a...

#### Class Codes

International Classification (+ Attributes)

IPC + Level Value Position Status Version

G06F-0017/30 ...

... G06F-0017/30 ...

... G06Q 0030/00 ...

... G06F-0007/00  
G06F-0017/30 ...

... G06F-0017/30 ...

... G06Q 0030/00 ...

... G06F-0007/00

^ 10/3, K/16 (Item 3 from file: 350)

DIALOG(R) File 350: Derwent WPI X

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0013705067 - Drawing available

WPI ACC NO: 2003-802206/200375

Related WPI Acc No: 2003-254841; 2006-658305

XRPX Acc No: N2003-642896

**Product information viewing system for electronic shopping systems, has web server to submit query to information database and web browser to extract and display information describing related groups of products**

Patent Assignee: FRANKLIN D C (FRAN-I); JAMES P J (JAMM-I); REMINGTON D B (REM-I); MICROSOFT CORP (MCT)

Inventor: FRANKLIN D C; JAMES P J; REMINGTON D B

**Patent Family** (2 patents, 1 countries)

Patent Number	Kind	Date	Application Number	Kind	Date	Update
US 20030167213	A1	20030904	US 1997948453	A	19971010	200375 B
			US 2002166233	A	20020604	
US 7076453	B2	20060711	US 2002166233	A	20020604	200646 E

Priority Applications (no., kind, date): US 1997948453 A 19971010; US 2002166233 A 20020604

#### Patent Details

Number	Kind	Lan	Pg	Dwg	Filing Notes
US 20030167213	A1	EN	61	21	Continuation of application US 1997948453

Continuation of patent US 6484149

#### Class Codes

International Classification (+ Attributes)

IPC + Level Value Position Status Version

G06F-0017/30 ...

... G06Q 0030/ 00 ...

... G06Q 0030/ 00  
G06F- 0017/ 30 ...

... G06Q 0030/ 00 ...

... G06Q 0030/ 00

#### Original Publication Data by Authority

#### Original Abstracts:

...to organize and advertise descriptions of product inventory over the Internet, (2) permit Web page information to be extracted on - demand from a product inventory database, and ( 3 ) permit Web pages to be automatically customized to shopping behaviors of individual consumers. In some embodiments, a graphical store design user interface of a...

...to organize and advertise descriptions of product inventory over the Internet, (2) permit Web page information to be extracted on- demand from a product inventory database, and ( 3 ) permit Web pages to be automatically customized to shopping behaviors of individual consumers. In some embodiments, a graphical store design user interface of a Web browser displays a...

10/3, K/17 (Item 4 from file: 350)

DI ALOG (R) File 350: Derwent WPI X

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0013171743 - Drawing available

WPI ACC NO: 2003-254841/200325

Related WPI Acc No: 2003-802206; 2006-658305

XRPX Acc No: N2003-202056

Internet based electronic shopping system extracts information describing related group of products, from web page having query results, to display icon

Patent Assignee: MICROSOFT CORP (M CT)

Inventor: FRANKLIN D C; JAMES P J; REMINGTON D B

Patent Family (1 patents, 1 countries)

Patent Application

Patent Number	Kind	Date	Number	Kind	Date	Update
US 6484149	B1	20021119	US 1997948453	A	19971010	200325 B

Priority Applications (no., kind, date): US 1997948453 A 19971010

#### Patent Details

Number	Kind	Lan	Pg	Dwg	Filing Notes
US 6484149	B1	EN	58	21	

#### Class Codes

International Classification (+ Attributes)

IPC + Level Value Position Status Version

G06Q 0030/ 00 ...

G06Q 0030/ 00 ...

#### Original Publication Data by Authority

#### Original Abstracts:

...to organize and advertise descriptions of product inventory over the Internet, (2) permit Web page information to be extracted on - demand from a product inventory database, and ( 3 ) permit Web pages to be automatically customized to fit shopping behaviors of individual consumers. A graphical store design user interface of a Web browser displays...

**10/3, K/18 (Item 5 from file: 350)**

DI ALOG(R) File 350: Derwent WPI X

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0011233649 - Drawing available

WPI ACC NO: 2002-173155/200223

XRPX Acc No: N2002-131557

**Computer system for generating virtual wish lists in online shopping over Internet, permits usage of virtual wish lists by other users, when requesting user selectively approves usage after necessary modifications**

Patent Assignee: INT BUSINESS MACHINES CORP (IBM)

Inventor: DAVENPORT A J; KALAGNANAM J R; LEE H S; LEE J; LEUNG Y T

**Patent Family** (5 patents, 29 countries)

Patent Number	Kind	Date	Application Number	Kind	Date	Update
EP 1176531	A1	20020130	EP 2001305916	A	20010709	200223 B
CN 1333513	A	20020130	CN 2001123133	A	20010716	200231 E
KR 2002007163	A	20020126	KR 200140270	A	20010706	200252 E
US 6611814	B1	20030826	US 2000618100	A	20000717	200357 E
US 6873967	B1	20050329	US 2000617496	A	20000717	200522 E

Priority Applications (no., kind, date): US 2000617496 A 20000717; US 2000618096 A 20000717; US 2000618100 A 20000717

**Patent Details**

Number	Kind	Lan	Pg	Dwg	Filing Notes
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EP 1176531	A1	EN	44	24	
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Regional Designated States, Original: AL AT BE CH CY DE DK ES FI FR GB GR  
IE IT LI LT LU LV MC MK NL PT RO SE SI TR

**Class Codes**

International Classification (Main): **G06F-017/60**

International Classification (+ Attributes)

IPC + Level Value Position Status Version

**G06Q 0030/00** ...

**G06Q 0030/00** ...

**Original Publication Data by Authority**

**Original Abstracts:**

...computer system and method uses one or more virtual wish lists of one or more **shoppers** over a computer **network**. One process **extracts** information **from online** address books or other personal **databases**, and creates lists of recipients for whom a shopper **wants** to purchase **products**. A second process obtains **virtual** wish lists of recipients by observing their visits to online stores, and other online behavior...

**10/3, K/19 (Item 6 from file: 350)**

DI ALOG(R) File 350: Derwent WPI X

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0011191724 - Drawing available

WPI ACC NO: 2002-129916/200217

XRPX Acc No: N2002-097973

**Service request delivering method involves generating qualified data format request by correlating information gathered from client and qualification requirements established by service provider**

Patent Assignee: FEI T M S (FEI T-I); O SULLIVAN I J (OSUL-I); ROBERTS S R (ROBE-I)

Inventor: FEI T M S; O SULLIVAN I J; ROBERTS S R

**Patent Family** (1 patents, 1 countries)

Patent Number	Kind	Date	Application Number	Kind	Date	Update
US 20010056354	A1	20011227	US 2000202252	P	20000505	200217 B
			US 2001850414	A	20010507	

Priority Applications (no., kind, date): US 2000202252 P 20000505; US

2001850414 A 20010507

#### Patent Details

Number Kind Lan Pg Dwg Filing Notes  
US 20010056354 A1 EN 19 6 Related to Provisional US 2000202252

#### Class Codes

International Classification (Main): G06F-017/60

#### Original Publication Data by Authority

#### Claims:

...delivering service requests over a communications network to a plurality of service providers who offer **services** to qualified **clients**, comprising: obtaining from each service **provider** the qualification requirements **needed** to receive the offered **services**; **gathering** qualification **information** from a **client**; generating a qualified **data format** request by **correlating** the **gathered** qualification **information** to the qualification requirements **established** by the service providers, wherein the qualified data format request identifies which services the client...

10/3, K/20 (Item 7 from file: 350)

DIALOG(R) File 350: Derwent WPI X

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0011075016 - Drawing available

WPI ACC NO: 2002-010190/200201

Related WPI Acc No: 2003-091442

XRPX Acc No: N2002-008531

**E-commerce installation monitoring method involves reading log files and querying databases for obtaining stored information and graphically presenting obtained measurements**

Patent Assignee: AGILENT TECHNOLOGIES INC (AGIL-N); BARTZ T G (BART-I);

KEHOE J W (KEHO-I); LEHMANN R (LEHM-I); SHRUM K W (SHRU-I)

Inventor: BARTZ T G; BELL M A; KEHOE J W; LEHMANN R; NELSON E M; SHRUM K W  
SMITH M D

Patent Family (13 patents, 30 countries)

Patent Number	Kind	Date	Application Number	Kind	Date	Update
US 20010037374	A1	20011101	US 2000200295	P	20000428	200201 B
			US 2001825403	A	20010403	
WO 2001084335	A1	20011108	WO 2001US11826	A	20010410	200201 E
WO 2001084337	A1	20011108	WO 2001US13714	A	20010427	200201 E
WO 2001084432	A1	20011108	WO 2001US13710	A	20010427	200201 E
WO 2001084273	A2	20011108	WO 2001US13705	A	20010427	200201 E
AU 200153377	A	20011112	AU 200153377	A	20010410	200222 E
AU 200157375	A	20011112	AU 200157375	A	20010427	200222 E
AU 200159229	A	20011112	AU 200159229	A	20010427	200222 E
AU 200161069	A	20011112	AU 200161069	A	20010427	200222 E
EP 1277126	A1	20030122	EP 2001926869	A	20010410	200308 E
			WO 2001US11826	A	20010410	
EP 1277127	A1	20030122	EP 2001932723	A	20010427	200308 E
			WO 2001US13714	A	20010427	
EP 1277156	A1	20030122	EP 2001930881	A	20010427	200308 E
			WO 2001US13710	A	20010427	
EP 1277310	A2	20030122	EP 2001934927	A	20010427	200308 E
			WO 2001US13705	A	20010427	

Priority Applications (no., kind, date): US 2000200295 P 20000428; US 2001825403 A 20010403

#### Patent Details

Number Kind Lan Pg Dwg Filing Notes  
US 20010037374 A1 EN 5 1 Related to Provisional US 2000200295  
WO 2001084335 A1 EN

National Designated States, Original: AU CN JP

Regional Designated States, Original: AT BE CH CY DE DK ES FI FR GB GR IE

IT LU MC NL PT SE TR  
 WO 2001084337 A1 EN  
 National Designated States, Original: AU CN JP  
 Regional Designated States, Original: AT BE CH CY DE DK ES FI FR GB GR IE  
 IT LU MC NL PT SE TR  
 WO 2001084432 A1 EN  
 National Designated States, Original: AU CN JP  
 Regional Designated States, Original: AT BE CH CY DE DK ES FI FR GB GR IE  
 IT LU MC NL PT SE TR  
 WO 2001084273 A2 EN  
 National Designated States, Original: AU CN JP  
 Regional Designated States, Original: AT BE CH CY DE DK ES FI FR GB GR IE  
 IT LU MC NL PT SE TR  
 AU 200153377 A EN Based on CPl patent WO 2001084335  
 AU 200157375 A EN Based on CPl patent WO 2001084432  
 AU 200159229 A EN Based on CPl patent WO 2001084337  
 AU 200161069 A EN Based on CPl patent WO 2001084273  
 EP 1277126 A1 EN PCT Application WO 2001US11826  
 Based on CPl patent WO 2001084335  
 Regional Designated States, Original: AL AT BE CH CY DE DK ES FI FR GB GR  
 IE IT LI LT LU LV MC MK NL PT RO SE SI TR  
 EP 1277127 A1 EN PCT Application WO 2001US13714  
 Based on CPl patent WO 2001084337  
 Regional Designated States, Original: AL AT BE CH CY DE DK ES FI FR GB GR  
 IE IT LI LT LU LV MC MK NL PT RO SE SI TR  
 EP 1277156 A1 EN PCT Application WO 2001US13710  
 Based on CPl patent WO 2001084432  
 Regional Designated States, Original: AL AT BE CH CY DE DK ES FI FR GB GR  
 IE IT LI LT LU LV MC MK NL PT RO SE SI TR  
 EP 1277310 A2 EN PCT Application WO 2001US13705  
 Based on CPl patent WO 2001084273  
 Regional Designated States, Original: AT BE CH CY DE DK ES FI FR GB GR IE  
 IT LI LU MC NL PT SE TR

#### Class Codes

International Classification (+ Attributes)  
 IPC + Level Value Position Status Version  
 G06F- 0011/ 34 ...

... G06Q 0030/ 00  
 G06F- 0011/ 34 ...

... G06Q 0030/ 00

#### Original Publication Data by Authority

#### Original Abstracts:

... performs automated tests using the transactions in addition to measuring both system performance data and **business performance** data. The **software product** generates alarms when thresholds are exceeded. The test data, performance **data**, and **alarms** are **correlated in time** and presented graphically to the **user**.

La presente invention concerne

10/3, K/21 (Item 8 from file: 350)

DI ALOG(R) File 350: Derwent WPI X

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0010742020 - Drawing available

WPI ACC NO: 2001-354639/200137

XRPX Acc No: N2001-257689

**System for collecting commodity specifications and related customer information**

Patent Assignee: ELEPHANT DESIGN CO LTD (ELEP-N)

Inventor: NISHIYAMA K

**Patent Family** (5 patents, 93 countries)

Patent Number	Kind	Date	Application Number	Kind	Date	Update
WO 2001016818	A1	20010308	WO 2000JP5751	A	20000825	200137 B
AU 200067309	A	20010326	AU 200067309	A	20000825	200137 E
EP 1237101	A1	20020904	EP 2000955027	A	20000825	200266 E
			WO 2000JP5751	A	20000825	
CN 1379886	A	20021113	CN 2000814390	A	20000825	200317 E
JP 2001520695	X	20030325	WO 2000JP5751	A	20000825	200323 E
			JP 2001520695	A	20000825	

Priority Applications (no., kind, date): JP 1999239502 A 19990826

#### Patent Details

Number	Kind	Lang	Pg	Dwg	Filing Notes
WO 2001016818	A1	JA	47	23	
National Designated States, Original: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW					
Regional Designated States, Original: AT BE CH CY DE DK EA ES FI FR GB GH GM GR IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TZ UG ZW					
AU 200067309	A	EN			Based on CPI patent WO 2001016818
EP 1237101	A1	EN			PCT Application WO 2000JP5751
Based on CPI patent WO 2001016818					
Regional Designated States, Original: AL AT BE CH CY DE DK ES FI FR GB GR IE IT LI LT LU LV MC MK NL PT RO SE SI					
JP 2001520695	X	JA			PCT Application WO 2000JP5751
Based on CPI patent WO 2001016818					

#### Class Codes

International Classification (+ Attributes)  
IPC + Level Value Position Status Version

G06Q 0030/00 ...  
G06Q 0030/00 ...

#### Original Publication Data by Authority

#### Original Abstracts:

A commodity idea of a proposal type is presented to **users** via a **network**, and wishes of **the users** concerning commodity specifications **are collected as information**. Then, **the final product** specifications are **determined** and the **demand** for the commodity is grasped. This makes it possible to develop a commodity with as little...

...A commodity idea of proposal type through a network is presented to a **user**, the wish of **the user** concerning the commodity **specifications** is **collected as information** to **determine** the final **product** specifications. **The demand** of the **commodity** is grasped to accomplish development of a commodity involving as little risk as possible, thereby enabling the user to obtain a...

10/3, K/22 (Item 9 from file: 350)

DIALOG(R) File 350: Derwent WPI X

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0010683313 - Drawing available

WPI ACC NO: 2001-292674/200131

XRPX Acc No: N2001-209224

**Production system for managing manufacturing assembly-line history using step monitoring client-server arrangement, has number of clients entered in first client group input data**

Patent Assignee: RICOH KK (RICOH)

Inventor: FUJIWARA H; FUJIWARA H R C L; JIBIKI Y; JIBIKI Y R C L; SAKIYAMA T; SAKIYAMA T R C L; UMEDA H; UMEDA H R C L; YAMAGUCHI Y; YAMAGUCHI Y R C L

**Patent Family** (5 patents, 27 countries)

Patent Application

Number	Kind	Date	Number	Kind	Date	Update
EP 1081569	A2	20010307	EP 2000307556	A	20000901	200131 B
CN 1287329	A	20010314	CN 2000126448	A	20000901	200141 E
JP 2002117107	A	20020419	JP 2000243459	A	20000810	200243 E
US 6801822	B1	20041005	US 2000654052	A	20000901	200465 E
EP 1081569	B1	20051207	EP 2000307556	A	20000901	200582 E

Priority Applications (no., kind, date): JP 1999249182 A 19990902; JP 2000232532 A 20000731; JP 2000243459 A 20000810; EP 2000307556 A 20000901

#### Patent Details

Number	Kind	Lan	Pg	Dwg	Filing	Notes
EP 1081569	A2	EN	174	135		
Regional Designated States, Original: AL AT BE CH CY DE DK ES FI FR GB GR						
IE IT LI LT LU LV MC MK NL PT RO SE SI						
JP 2002117107	A	JA	301			
EP 1081569	B1	EN				
Regional Designated States, Original: FR GB						

#### Class Codes

International Classification (+ Attributes)  
 IPC + Level Value Position Status Version  
 ... G06F-0017/30 ...

... G06Q 0050/00  
 ... G06F-0017/30 ...

... G06Q 0050/00

#### Original Publication Data by Authority

#### Claims:

...allows display and selection of group code of said product under assembly; a second display/ **selecting section** which allows display and **selection** of a date and **time**; a third display/ **selecting** section which allows display and selection of **extraction conditions** to **extract desired data out** of said check date and said quality data stored in said second and third storage...